

SWAMS

South West Aboriginal Medical Service

Subsidies & Benefits

South West AMS Aboriginal Medical Service
Our Health, Our Way

For more information, call SWAMS Clinic.

Clinic: (08) 9726 6000
Toll Free: 1800 779 000
www.swams.com.au
Find us on Facebook

All subsidies must be approved by SWAMS before incurring any costs. Subsidies are only available where assistance cannot be obtained from other organisations.

AM I ELIGIBLE?

To be eligible for SWAMS subsidies you must:

- Be MY MEDICARE registered
- Be a current SWAMS client.*
  (A person who has visited SWAMS clinics for no less that two(2) visits in a 24 month period)
- Be a current SWAMS Aboriginal Corporation member.
  (Not applicable for under 18 years of age)
- Be registered for Closing the Gap (CTG).
- Have your yearly Aboriginal health check (715) at SWAMS.
- Have a GP management plan (if applicable).

Subsidies are currently not available to Mandurah clients.

ACCOMMODATION

SWAMS will help cover accommodation costs for eligible clients and their carers who are required to stay in Perth for medical treatment.

Amount: Up to $110 per night
(Paid in line with current PATS rates)

Special conditions

- The subsidy can only be applied to out of pocket costs not covered by the Patient Assisted Travel Scheme (PATS).
- SWAMS reserves the right to nominate a hotel at which the subsidy will be offered.



AMBULANCE

SWAMS will cover the cost of priority one and two (life-threatening and urgent) ambulance bills for eligible clients.

Amount: No limit

Special conditions

Pension card holders (excluding Health Care Card) must do the following, before SWAMS can provide financial assistance:

- Once you have received your bill, call St John Ambulance on (08) 9334 1212 and provide your date of birth and pension card details.
- If your bill has gone to the debt collector, you will need to call them and provide your pension card details.
- If you are over 65 years of age, your account will be cleared by St John Ambulance and no further action is required.
- If you are aged under 65 years of age, you will receive an adjusted bill. Please bring this into SWAMS clinic for payment.

DENTAL

Assistance will be provided for emergency remedial dental work treatment (such as fillings or extractions) that impact on medical conditions.

Amount: $600 per year

SWAMS in-house dental services are now available to all members.
(Aboriginal Health Check 715 is not required).

FUNERAL

SWAMS subsidises eligible client's funeral costs.

Amount: $250 / Case

Special conditions

- The subsidy can only be paid to the nominated next of kin listed on SWAMS' clinic records, unless approved by a SWAMS Board Director.
- The next of kin may request that the subsidy be paid to a funeral director or into a nominated bank account.

EMERGENCY FUEL ASSISTANCE

SWAMS will provide emergency fuel assistance for eligible clients transporting themselves or an immediate family member to Perth or Albany for a booked specialist medical appointment. Voucher amounts are aligned with Integrated Team Care (ITC) rates or PATS rates (Whichever is higher)

Regions covered:

Brunswick Junction
Bunbury
Busselton
Collie
Eaton
Harvey
Katanning
Narrogin
Manjimup
Katanning - Albany

Special conditions

- Written evidence of the specialist appointment is required.
- Fuel assistance is not available for GP appointments.
- Fuel will be made available at a pre-assigned service station.
- The subsidy can only be applied to travel costs not covered by PATS. You should apply to PATS as soon as you have an appointment.
- Minimum notice period for requests is 2 business days.



GLASSES

SWAMS will provide a single annual subsidy for new glasses, contact lenses or glasses repair.

Amount: $200 per financial year

Special conditions
Only if ineligible to access through another program eg: Integrated Team Care.

HEALTH AIDS

SWAMS will help cover the cost of health aid and equipment hire or purchase, where recommended by SWAMS medical staff.

Amount: $200 per year

Special conditions
Equipment will be hired from a local agency or purchased specifically for the client.

ALLIED HEALTH

Amount: $500 per year

Special conditions

- GP management plan / Care plan in place

MEDICATION

Medication is funded through the Government Close The Gap program. Webster-pak costs are covered by Integrated Team Care and SWAMS.

SPECIALIST

Where possible SWAMS GPs will refer to in-house specialists and public or preferred providers. SWAMS will help cover out of pocket costs for private medical specialists in cases where the client has been referred by SWAMS medical staff.

Amount: $500 per year

Special conditions

- A referral from a SWAMS health professional is required.
- Only applicable when referral to SWAMS specialist services, public outpatients and preferred providers is not possible.

PATIENT TRANSPORT

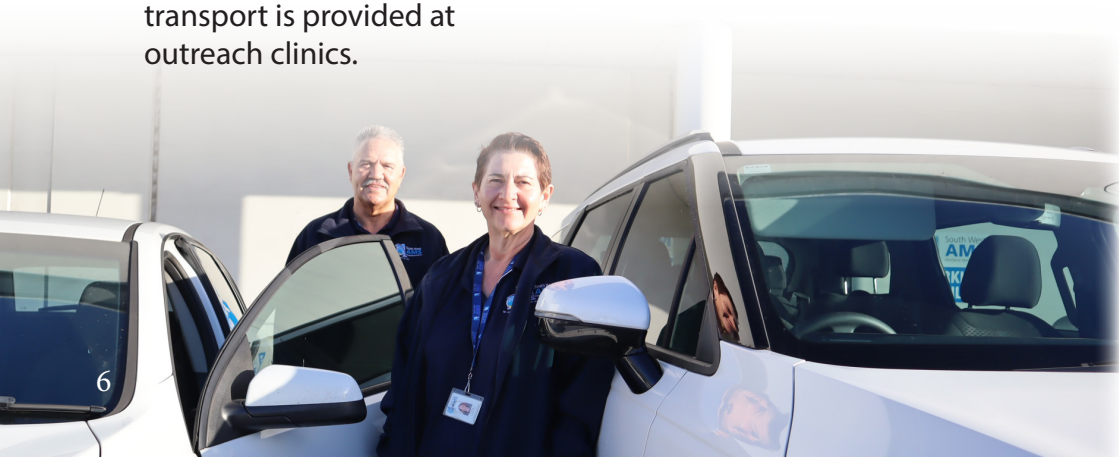
SWAMS offers a transport service for eligible clients:

- who have an appointment with SWAMS, or a specialist/radiology/ allied health appointment that has been referred by a SWAMS doctor; or
- for an appointment that is funded under a SWAMS managed Integrated Team Care (ITC) program.

Amount: N/A

Special conditions

- This service is only offered to clients who do not have their own transport or any other means to attend their appointment.
- Bookings must be made 24 hours in advance for local transport and five days in advance for travel to Perth or Albany.
- Local transport is only available within a 60km radius of Bunbury, or where transport is provided at outreach clinics.
- Limited transport is available to Perth, depending on urgency and driver availability.
- All transport is dependent on availability.
- Written evidence of the appointment is required.
- Appointment times should be booked to allow for adequate travel time during SWAMS business hours.



RADIOLOGY / INVESTIGATIONS

SWAMS will help cover out of pocket costs for radiology or other investigations.

Amount: $500 per year

Special conditions

- Radiology or other investigations must be deemed medically necessary and requested by SWAMS clinical staff.
- SWAMS approved radiology provider is Apex Radiology Bunbury and in some cases, Vestrum. SWAMS will not be responsible for any accounts incurred by clients with other providers.

REHABILITATION

SWAMS will provide assistance toward the cost of residential drug or alcohol rehabilitation.

Amount: $500 per year

Special conditions

- A referral from a SWAMS doctor is required.
- Clients must agree to participate in a care plan beyond the rehabilitation phase.





Child Safeguard

At SWAMS, we are deeply committed to ensuring the safety, wellbeing and empowerment of all children and young people who interact with our organisation. We recognise our duty of care to create and maintain a child-safe and child-friendly environment, guided by the National Principles for Child Safe Organisation and the governance requirements.

Bunbury Clinic

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