

South West
AMS
Aboriginal Medical Service

Annual Report

2024 – 2025



Partnership and Funding

Our important work at SWAMS is made possible thanks to the generous funding and support of the following organisations:

- Aboriginal Health Council of Western Australia (AHCWA)
- Australian College of Rural and Remote Medicine
- Australian Government Department of Health and Aged Care
- Australian Government Department of Social Services
- Australian Government Department of the Prime Minister and Cabinet
- Binar Futures
- City of Bunbury
- Curtin University
- Dementia Australia
- Department of Energy, Mines, Industry Regulation and Safety (DMIRS)
- Department of Social Services
- Edith Cowan University
- Indigenous Health Workforce Traineeships
- Institute for Urban Indigenous Health (IUIH)
- Jawun
- Key Assets
- Lotterywest
- Mental Health Commission – Government of Western Australia
- Mission Australia
- National Aboriginal Community Controlled Health Organisation (NACCHO)
- National Indigenous Australians Agency (NIAA)
- Palmerston Association Inc.
- Royal Australian College of General Practitioners
- Rural Clinical School of WA
- Rural Health West
- University Department of Rural Health South West (UDRHSW)
- University of New South Wales
- University of Western Australia (UWA)
- Western Australia Country Health Services (WACHS)
- Western Australia Department of Communities
- Western Australia Department of Health
- Western Australia Health Promotion Foundation (Healthway)
- Western Australia Primary Health Alliance (WAPHA)

ACCREDITATION

WHITE RIBBON ACCREDITATION

The Board and senior leadership demonstrate ongoing commitment to preventing gendered abuse and achieving gender equality within the workplace, consistently and publicly.

AGED CARE QUALITY AND SAFETY STANDARDS

NDIS PRACTICE STANDARDS

CHILD SAFETY AND WELLBEING ACCREDITATION

At SWAMS, we are deeply committed to ensuring the safety, wellbeing and empowerment of all children and young people who interact with our organisation. We recognise our duty of care to create and maintain a child-safe and child-friendly environment, guided by the National Principles for Child Safe Organisations and the governance requirements.

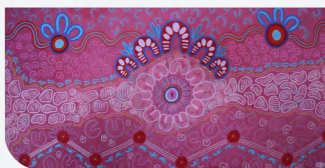


ABOUT THIS DOCUMENT

Aboriginal and Torres Strait Islander people are warned this document may contain images of deceased people. Images used within this publication remain the property of the copyright holder.

The information contained in this document is considered correct at the time of publication.

The term 'Aboriginal' refers to any persons of Aboriginal and Torres Strait Islander descent.



ARTWORK ACKNOWLEDGEMENT

SWAMS 2024-2025 Annual Report Artwork
'A Woman's Journey' by Aboriginal Artist Mariah Yarran

We respectfully acknowledge the people of the Noongar nation who are the traditional custodians and first people of the land.

Ngaany kaadatjiny ngalang Noongar boodjar, Noongar boordiya baalap karnidjil boodjera warniny wer nyininy.



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Who We Are

The South West Aboriginal Medical Service (SWAMS) is a Noongar Community Controlled Health Organisation, founded on the principles of self-determination, empowerment and freedom of choice.

SWAMS recognises the right of everyone to the highest attainable standard of physical and mental health.

delivery of best-practice and culturally appropriate holistic health services to the Aboriginal population of the South West region of Western Australia.

To achieve the highest attainable standard of health for and with Noongar People, SWAMS will pursue the

Our Motto

Our Health, Our Way



Our Mission

To provide high quality, culturally appropriate and holistic health care which builds strong and healthy Aboriginal Communities.



We Put People at The Centre

Culture and Respect

We strive to provide the highest quality, culturally appropriate care. We take the time to understand our clients' needs, validate their experiences and respond with professional, holistic services.



We are Dedicated to Excellence

Leadership and Professionalism

We are a community-led organisation using innovative approaches to provide care. Our people are passionate, competent and strive for excellence in empowering our communities.



We Act with Integrity

Ethical, Accountable and Open

We are ethical, honest and open in our disclosure to our communities. We are always willing to listen and are honest in our communities.

SWAMS at a Glance

269

Staff milestone met in this financial year



1,144

Members



5,014

Individual clients seen



56,526

Episodes of Health Care



48%

Percentage of ATSI staff



Chairman's Report

As Chair of the SWAMS Board, I'm pleased to reflect on a year of steady growth and meaningful progress.

The Board has supported the organisation's direction and development, ensuring services continue to reflect the values and priorities of the communities we serve. SWAMS has expanded its reach, strengthened partnerships and delivered a broad range of high-quality services shaped by community leadership and cultural understanding.

I'd like to acknowledge the dedication of the leadership team and all SWAMS staff. Their commitment to excellence continues to shape a service that is trusted and respected across our region.

This year's annual report highlights the depth and diversity of our work — from clinical care and community programs to workforce development and leadership growth. With a 23% increase in staffing over the past year, including stronger Aboriginal representation in leadership, we're proud of the solid foundations being built for the future.

On behalf of the Board of Directors, thank you to our community for your ongoing support. We look forward to continuing this journey together.

- Phillip Ugle, Chairperson

“ I'd like to acknowledge the dedication of the leadership team and all SWAMS staff. Their commitment to excellence continues to shape a service that is trusted and respected across our region.

- Phillip Ugle
Chairperson



Acting CEO's Report

This year's Annual Report reflects the strength, growth and resilience of our communities.

SWAMS continues to expand its reach through locally embedded services across Bunbury, Busselton, Collie, Narrogin, Brunswick, Manjimup, Katanning and Mandurah. With more than 250 staff, we've delivered culturally safe, high-quality care to Aboriginal and Torres Strait Islander people in ways that honour identity, connection and community.

Throughout this publication, you'll see the breadth of our work - from expanding GP hours and launching new services, to strengthening aged care, disability support and child safeguarding. Our teams have worked across clinical care, maternal and child health, mental health and alcohol and other drugs, family and disability support and community engagement to deliver holistic, culturally responsive services.

This year marked the one-year anniversary of the Moorditj Miyal Eye Health Service, which provided over 250 consultations and received national recognition for its contribution to Aboriginal eye health. The service has helped prevent blindness and improve quality of life, while also training future optometry professionals in a culturally safe setting.

Kwaba Bidi expanded to 26 staff and launched Early Intervention Family Services, supporting 83 families and helping 21 young people transition from care. Maternal and Child Health services exceeded national immunisation targets and increased Ear, Nose and Throat clinic attendance, helping koorlangkas grow strong and healthy.

Primary Health delivered nearly 1,000 adult health checks and over 1,000 immunisations, with wraparound care that reflects community values and strengthens connections between clients and other SWAMS programs.

Mental Health and Alcohol and Other Drug services were brought together under one coordinated arm, improving access and continuity of care across Bunbury, Busselton, Collie and beyond. This integrated model has supported hundreds of individuals and families through counselling, group programs and reintegration support.

Aged Care supported nearly 300 Elders, including more than 200 through the Bindjareb Aged Care Centre. Over 36,000 hours of care were delivered, with a strong focus on cultural connection and group-based support.

Our Disability Services team supported 83 clients with culturally safe NDIS coordination and support work. The Access Team submitted NDIS Access Requests and built strong partnerships to help clients navigate complex systems.

The Tackling Indigenous Smoking campaign, co-designed with community and Kevin Kropinyeri, will be delivered across the South West, Bindjareb, Great Southern and Wheatbelt from July 2025, helping promote smoke-free lifestyles and launching across media.

We are proud of what we've achieved and look forward to continuing to grow with our community.

- Braden Fisher, Acting CEO

“ Throughout this publication, you'll see the breadth of our work - from expanding GP hours and launching new services, to strengthening aged care, disability support and child safeguarding. Our teams have worked across clinical care, maternal and child health, mental health and alcohol and other drugs, family support and community engagement to deliver holistic, culturally responsive services.

- Braden Fisher
Acting CEO



Board of Directors



Phillip Ugle
Chairperson



Sue Jones
Deputy Chairperson



Ernie Hill



Michelle Munns



Karim Khan



Robyn McCreanor

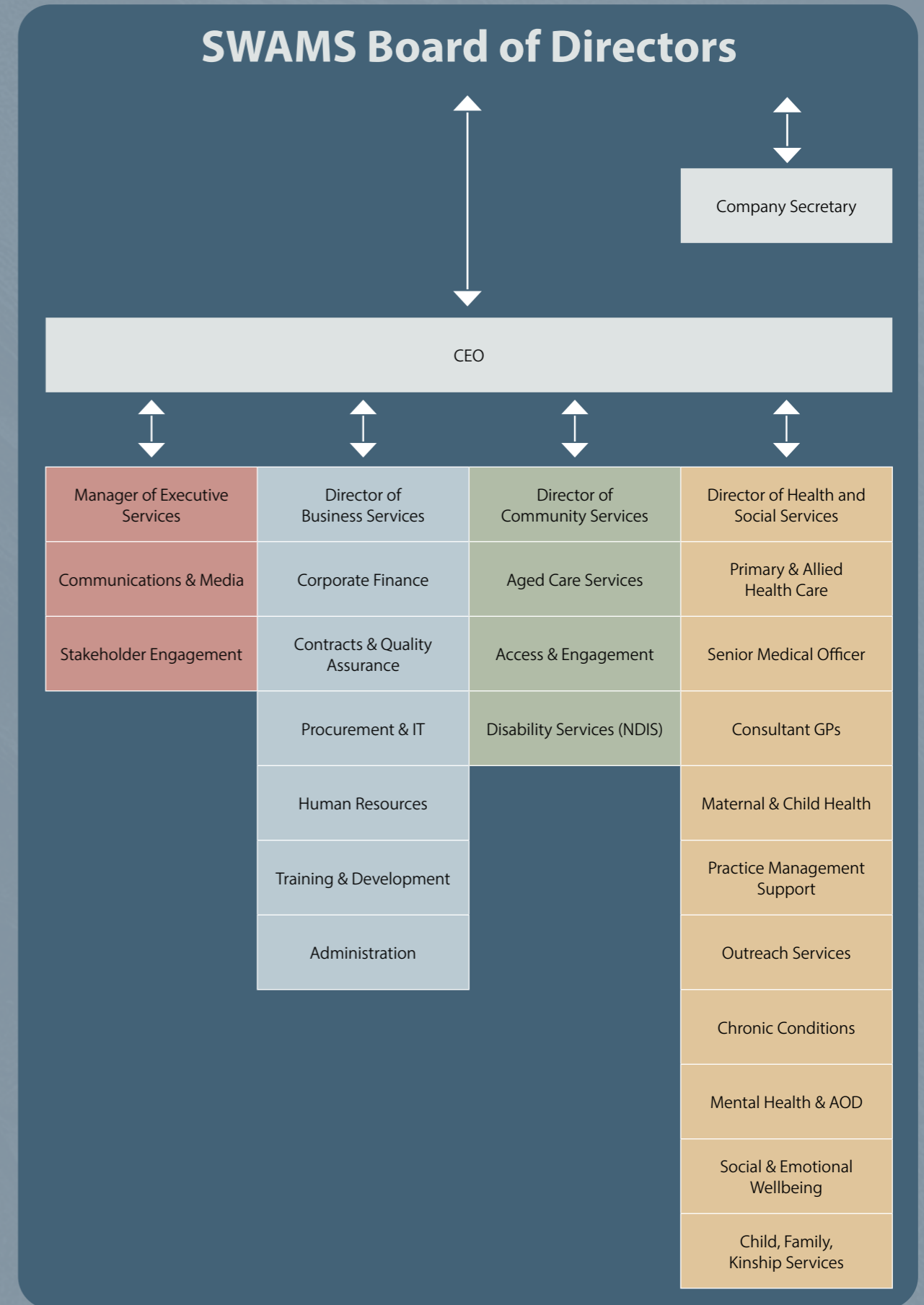


Lesley Ugle



Janine Williams

Organisation Chart





Health Overview

SWAMS runs a network of active medical clinics, with its main headquarters based in Bunbury. In addition to the central location, outreach clinics are held in seven other areas: Busselton, Brunswick, Collie, Manjimup, Katanning, Narrogin, and Eaton (Kwilenap). Our Kwaba Bidi Child, Family and Kinship services recently moved into new premises in Bunbury. In addition our Social and Emotional Wellbeing (SEWB) team are now based at Djin Djin Mart in Bunbury.

Health And Social Services

The Health and Social Services Directorate comprises four key departments delivering holistic, culturally safe services.

These departments are our Clinic, Maternal and Child Health, Child, Family and Kinship as well as our Mental Health and Alcohol and other Drugs services.

Clinic offerings are in primary health care (GP, nursing, chronic conditions), practice support (transport, reception and administration), Health and Medical student training placements, medical specialist appointments and SWAMS subsidy scheme.

The Maternal and Child Health department offers midwifery, child health, family and sexual domestic violence support and health navigation for children in care. In addition, we provide the Connected Beginnings program for children ages 0 to 4-years-old in Katanning.

Kwaba Bidi Child, Family, and Kinship department delivers Early Intervention, Out-of-Home Care, Kinship Pilot and Home Stretch services supported by strong cultural leadership.

The Mental Health and Alcohol and other Drugs team includes services for clinical mental health, social services, group programs and Social and Emotional Wellbeing (SEWB) to support wellbeing in community.

Our work across these departments directly addresses health and social service inequities, building on the strength of our community through early intervention. It safeguards Aboriginal children and strengthens families through culturally responsive care.

Key Highlights

Three highlights of the past year have been in our clinical, Kwaba Bidi and child safeguarding spheres:

- **Child Safeguarding:** Led by the SWAMS Board and Child Safeguarding Committee we are delivering ongoing organisation-wide NPCSO:2018 compliance through policies, training and system updates. This suite of policies, procedures and meaningful actions has been designed to better safeguard our koorlangkas.
- **Kwaba Bidi Child, Family and Kinship services:** We launched the new Early Intervention Family Services program, strengthened by Cultural Practice Advisors to support stronger family connections and kinship.
- **Optometry officially launched:** We formally opened this service, a partnership with the University Department of Rural Health South West (UDRHSW) and University of Western Australia (UWA), enabling delivery of the Moorditj Miyal eye-health clinic in Bunbury.

Looking ahead, we will expand our GP service hours and increase home visits by Registered Nurses and Aboriginal Health Practitioners to make it easier for clients to access care where and when they need it.

We will also continue to bulk bill; no fees for clients, and maintain the SWAMS Subsidy Scheme for eligible SWAMS members. Improving waiting times and increasing appointment availability remain important goals as we refine our systems in response to community needs.

Our team plans to grow health student placements across our services. These placements play a vital role in developing the future workforce and supporting students to learn within a culturally safe and community-focused environment.

We're also working to extend the reach of the Kwaba Bidi Early Intervention Family Services program to more communities. This expansion will continue to be supported by Cultural Practice Advisors, helping to build stronger family and kinship connections.



The Social & Emotional Wellbeing program delivered by team members such as Rebecca Colbung (R) is part of the Health and Social Services directorate.



6,376

Primary healthcare clients served



385

Clients with chronic conditions supported through Integrated Team Care



56,526

Episodes of health care



92

Births supported



110

Young people and families supported by Kwaba Bidi's Early Intervention, Out of Home Care, and Home Stretch programs



3,314

Mental health or alcohol and other drug episodes of care



426

Client visits to our Optometry clinic, preventing diabetic retinopathy and improving vision outcomes



95%

0 to 5-year-olds were fully vaccinated



Diabetes Educator Nicollette Landsberg speaks with a client about glucose management technology as part of the SWAMS Chronic Care program.

“

Every day, our work across all services builds on the incredible strength and resilience I see in the community we serve. I am grateful and humbled by the support of our community members. I'm proud of all the people in our teams and their dedication to excellence.

- Terry Kneale
Director of Health and Social Services

”



Health Overview

The Doctor team at SWAMS continues to work hard to maintain a high standard of care across our extensive service region.

In the past year we once again provided a wide range of culturally appropriate healthcare services, including acute and urgent care, chronic disease management, preventative health, population health initiatives and quality improvement.

We prioritised the ongoing enhancement of our clinical systems and worked closely with hospitals and providers to ensure referral pathways are managed smoothly and effectively.

Our Senior Doctors played a central role in mentoring and training the next generation of healthcare professionals, helping to ensure sustainable, high-quality care for our communities.

We provided comprehensive training opportunities for Doctors at every stage of their careers - from medical students to Registered Medical Officers and GP registrars - supporting their growth through to becoming fully qualified consultant GPs.

Filling all SWAMS GP positions has enabled us to boost GP availability in our outreach clinics. This also means one of our GPs can attend our Eaton Maternal and Child Health (Kwilenap) program weekly, allowing for a robust screening program and health checks.

In addition, we have been able to send a GP to the monthly case conference for our dialysis patients. This case conference has strengthened care coordination and improved communication between the renal team and SWAMS clinicians.

Our GP team have been supported further by visiting specialists and allied health professionals in the fields of:

- Cardiology
- Dermatology
- Diabetes Education

- Ear, nose, and throat
- Endocrinology
- Nutrition and dietetics
- Obstetrics and gynaecology
- Physiotherapy
- Renal

Due to popular demand the Bunbury clinic recently extended GP clinic hours, opening at 7.30am on Tuesdays and Thursdays and providing an evening clinic on Wednesdays from 5pm to 8pm fortnightly. This has been well received in community, allowing those who are unable to visit their GP during work hours. In addition we have increased our GP days at our Collie clinic by one day; we are now offering this service on Tuesdays and Thursdays.

Our team looks forward to continuing to provide comprehensive care throughout every stage of life - from infancy through to old age - including services in paediatrics, obstetrics, gynaecology, geriatrics and palliative or end-of-life care.



Rural Clinical School of WA Medical student doctor orientation visit.



Portia Walker-Fernando & Baby Ginibi Harbisher-Walker.



Dr Andrew Yan & Dustin Riley.



Kiesha Beasley.



Dr Clare Willix & Bunbury medical student Olivia Holloway.



Dr Azra Wajid & Billi Gilchrist.

Primary Health

Our team of Aboriginal Health Practitioners, Indigenous Outreach Workers, Nurse Practitioners and Registered Nurses blend clinical expertise with cultural knowledge and trusted relationships to ensure care is respectful and meaningful.

We provide culturally safe, holistic, and community-led primary healthcare to Aboriginal and Torres Strait Islander people.

Our work focuses on health promotion, routine screening, management of acute and ongoing health issues and delivery of outreach clinics in towns like Manjimup, Brunswick, Busselton, Collie, Katanning and Narrogin.

The team is committed to improving health outcomes through accessible and responsive care.

We are guided by our core values of cultural safety, respect, integrity, community connection and empowerment. The Primary Health team builds meaningful relationships with clients by listening deeply, valuing lived experience and delivering care that is both clinically sound and culturally strong.

With support from the SWAMS Cultural Committee and leadership teams, we ensure services reflect the needs, voices, and strengths of our communities. These values are the foundation of everything we do and continue to drive better health outcomes for Aboriginal people.

Perhaps these values being put into practice are best represented by comments from some of our clients recently:

“I used to feel shame going to the doctor. But the team here makes you feel welcome, like family. They listen, not just rush you out the door.”

“The nurse took the time to explain things properly. Now I understand my health better and feel more confident to come back.”

“They helped me with more than just my check-up. They linked me with the mental health team too. I didn't know that kind of support was even there.”

The team is committed to ongoing professional development, regularly engaging in continuing education and training to stay current with best practices, emerging health trends and evolving community needs.

Team achievements

The Primary Health Team successfully rolled out the recently-updated 715 Aboriginal and Torres Strait Islander Adult Health Check. These updates reflect the latest Royal Australian College of General Practitioners (RACGP) and National Aboriginal Community Controlled Health Organisation (NACCHO) guidelines.

This new format focuses further on prevention and early detection of chronic conditions and cancers like cardiovascular disease, diabetes, lung cancer and bowel cancer in addition to checks for other conditions. Delivered across all clinics, the 715 checks support earlier intervention and culturally safe, comprehensive care.

Over the past year we continued to focus on client advocacy. Staff took the time to build meaningful relationships, really listening to clients and connecting them with other SWAMS programs such as our teams in chronic disease management, Tackling Indigenous Smoking, disability services, aged care, mental health, Social and Emotional Wellbeing (SEWB) and other programs offered at SWAMS. This approach helped provide wraparound care that treated each person as more than just a patient.

To lift immunisation rates, the team ran several culturally safe vaccination drives with friendly incentives such as vouchers and prize draws. Held across our sites, these events helped ease worries and made it easier for families to stay up-to-date with flu, COVID-19 and routine vaccines. More than one thousand immunisations were delivered by the Primary Health Team.

In 2025-26 we aim to increase the uptake of 715 health checks by building stronger follow-up systems and ongoing education with clients. We also plan to improve vaccination coverage through more regular vaccine drives and targeted outreach.

We will work to strengthen internal referral pathways to better connect clients with other SWAMS services in 2025-26.

Multi-generational Care

What started as a simple flu vaccination drive turned into a heart-warming health success story.

After seeing a Facebook post about the prize draw for a supermarket voucher, a client came in for her annual flu vaccination. While having a friendly yarn with staff, she mentioned she wasn't sure if her grandkids were up to date with their vaccines. The family returned later that week after discovering they were overdue.

The children received their vaccines, giving the extended family better protection from illness. The client also booked her 715 Aboriginal and Torres Strait Islander health check and was connected with the Social and Emotional Wellbeing program. A simple flu vaccination ended up bringing better health outcomes to two generations.

The client was also the lucky draw winner of a Coles voucher, putting an even bigger smile on her face.



Vincent Ugle & Ellesha Gale.

“

The team is committed to ongoing professional development, regularly engaging in continuing education and training to stay current with best practices, emerging health trends and evolving community needs.

- Salena Linforth-Milham
Primary Health Coordinator

”



Highlights



22,823
GP / Doctor Consults



28
Endocrinologist Consults



157
Exercise Physiologist Sessions



50
Paediatrician Consults



2,005
Aboriginal Health Checks - 715



7,043
Chronic Conditions Services Consults



202
Physiotherapist Sessions



124
Obstetrician and Gynaecologist Consults



103
High School Based Health Checks



21
Cardiology Consults



10
Ophthalmologist Consults



949
Antenatal Checks



124
ENT Consults



465
Diabetes Educator Consults



718
Optometry Checks



624
Child Health and Development Checks



178
Dental Consults



214
Dietitian Consults



4,602
Mental Health Service Contacts



5,014
Clients Seen

Chronic Conditions Team

The Chronic Conditions Team plays a pivotal role in supporting clients and their families on their journey towards self-managing their health while living with an ongoing health challenge.

Chronic Conditions staff coordinate several key programs, including the SWAMS Subsidy Scheme, Allied Health and Specialists Clinics and the Eye Clinic (Moorditj Miyal). This work ensures comprehensive care for individuals with chronic conditions.

In addition, staff coordinate the Integrated Team Care (ITC) program. This federally funded initiative provides crucial support to Aboriginal and Torres Strait Islander clients living with a recognised chronic condition, emphasising culturally appropriate and integrated healthcare solutions.

A key entry point to this support is the development of a Care Plan, a personalised health management plan created with a GP that outlines treatment goals, required services and referrals. This plan helps clients access medical appointments, allied health services and financial assistance, ensuring care is coordinated, practical and tailored to each person's needs.

Community event highlights

In 2025 SWAMS boosted its partnership with Binar Futures, an organisation that empowers Aboriginal youth to shoot for the stars through community basketball and more. Tackling Indigenous Smoking team members played an integral role in their Albany event during January, a multi-day program that drew more than 500 young people as well as their families.

The Chronic Conditions Team then joined the April 2025 Binar Futures Health Embassy and Basketball Carnival at Australind's Leschenault Leisure Centre. The multi-day event was a resounding success, drawing nearly one hundred registered basketball teams and about 1000 people. The atmosphere was vibrant, filled with the excitement of young people and their families who travelled from across the regions to participate.

A diverse range of health services actively supported this initiative, demonstrating a united commitment to Aboriginal health and wellbeing. These included Diabetes WA, Respiratory Care WA, Hearing Australia, the LungSmart Team, the Kids Research Institute and of course SWAMS.

To encourage participation in health checks, attendees were given a "passport" to collect stickers from each health station. Upon completion, they were rewarded with a basketball and t-shirt, fostering a sense of achievement and healthy engagement.

A credentialed Diabetes Educator from SWAMS had the privilege of working directly alongside a Binar volunteer and SWAMS Nurse, who provided crucial blood glucose checks. The sheer volume of glucose tests conducted over the two days highlighted the community's engagement with their health.

Notably, twenty elevated blood glucose levels were identified across both youth and adult participants. Following these identifications, we had the opportunity to engage in brief, respectful discussions with the participants or their guardians, explaining the results and strongly recommending follow-up with their respective General Practitioner or health service for an HbA1c check, a simple test that shows if blood sugar has been high over time.

This timely guidance helps support early identification and encourages participants to seek follow-up care, contributing to better health outcomes.

These initiatives reflect the team's commitment to integrated, people-centred care that makes a real difference in the lives of our clients.

Strategic partnerships such as the SWAMS and Binar collaboration also engage and connect more community members and services. We look forward to deepening these partnership connections in the future.

“

The Care Plan got the ball rolling on my medical planning with significant support from my GP. After completing the Care Plan, I accessed funding through the Integrated Team Care (ITC) program, allowing SWAMS staff to coordinate my medical appointments and provide financial assistance for necessary Specialist and Allied Health appointments. I enjoy attending SWAMS and appreciate the regular reviews that help monitor my progress.

- Jon Ninnett
Client



Transforming Aboriginal eye health

The SWAMS Moorditj Miyal Eye Health Service has now completed its first year of operation, providing life-changing care for Aboriginal people in the South West. Since opening its doors to clients in May 2024, the service has delivered more than 250 consultations, helping to prevent blindness and improve quality of life for community members.

The service was officially launched at the SWAMS Bunbury clinic on Forrest Avenue on 27th November 2024. The event marked the arrival of cutting-edge ZEISS technology, acquired with funding from Rural Health West and donations from The Fred Hollows Foundation. This equipment brought the clinic in line with private ophthalmology services, enhancing the ability to detect complex eye conditions and supporting future AI integration.

The launch was a milestone in service delivery and a celebration of community strength and strategic partnerships. Among these is the University Department of Rural Health South West (UDRHSW), which supports student learning and helps build a culturally safe rural health workforce.

The clinic is designed around a culturally safe model of care. Pre-consultations are handled by an Aboriginal Health Practitioner or an Aboriginal nurse and consultations delivered by optometrists. In 2024–25, this model was further strengthened through a new collaboration between visiting ophthalmologist Dr Josh Taylor (Busselton and Bunbury Eye Doctors) and SWAMS optometrist Norman Brandon, providing a more integrated and comprehensive approach to eye care. This holistic approach integrates eye health into broader medical and allied health services at SWAMS.

In its first 12 months, the clinic has delivered diabetic retinopathy exams, cataract assessments, red-eye treatments, spectacle prescriptions and referrals for complex conditions such as advanced cataracts. More than 145 glasses prescriptions were issued,



Alicia Khan receiving an eye check.



Sarah Haynes & Norman Brandon.

65 diabetic eye checks completed, and 60 people treated for significant vision changes. For more than 75 community members, it was their first eye consultation in over three years.

The clinic is also developing the next generation of health professionals. SWAMS Optometrist Norman Brandon is a University of Western Australia (UWA) Optometry and Vision Science lecturer, and has worked closely with the more than 20 final-year UWA optometry students who gained hands-on experience in the SWAMS culturally responsive setting during the year.

Registered nurse Sarah Haynes, a Noongar and Njamaal woman and 2024 SWAMS Employee of the Year, has found her true calling in eye health and now plans to study optometry. "Our work here is life changing. We are not just treating eye conditions; we are improving people's quality of life and providing access to care that many of them never had before," she said.

In May 2025, Moorditj Miyal received national recognition at the NATSIEHC25 Conference in Perth, where it was presented with the Exceptional Contribution to Aboriginal and Torres Strait Islander Eye Health Award. The award acknowledged the clinic's success in providing culturally safe care and reducing preventable blindness in Aboriginal communities.

By combining innovation, partnerships and cultural leadership, the SWAMS Moorditj Miyal Eye Health Service is helping close the gap in Aboriginal eye health and setting a strong foundation for future growth.

Mental Health and Alcohol and Other Drug Service

This year we have brought several programs under one service delivery arm, helping support a more seamless experience for people accessing assistance.

SWAMS recognises that Aboriginal and Torres Strait Islander people prefer to take a holistic view of mental health – one that incorporates physical, social, emotional, and cultural wellbeing across individuals, families and communities.

The Mental Health and Alcohol and Other Drug (MHAOD) service is designed to provide the right level of care at the right time, meeting people where they are and walking alongside them through difficult times.

We also work to dismantle the silos between services that have historically limited access and outcomes for Aboriginal and Torres Strait Islander people. Our approach is shaped by an understanding of the ongoing effects of colonisation, racism and discrimination, and the generational trauma they continue to cause.

This trauma is reflected in national data, which shows that suicide rates among Aboriginal and Torres Strait Islander people are more than twice those of non-Indigenous Australians. These figures highlight the urgent need for culturally safe, community-led mental health services. Alcohol and other drug-related harm also contributes to this gap, and is a key focus of Closing the Gap targets alongside suicide prevention.

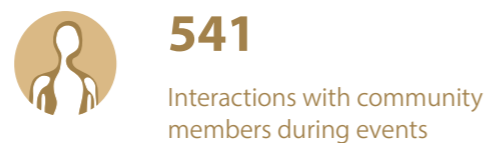
In 2024–25, we brought together counselling services, the Alcohol and Other Drug Prison Reintegration program (STEPS), the Social and Emotional Wellbeing (SEWB) team, Aboriginal group activities programs, the Youth Advisory Group and the Moorditj Mia Women's

Group, which was hosted at Djin Djin Mart in Bunbury, into one coordinated service. This integrated model makes it easier for people to access support and ensures continuity of care.

By delivering holistic, trauma-informed care, MHAOD team members contribute directly to Closing the Gap targets, particularly those focused on improving social and emotional wellbeing, reducing suicide rates and addressing the impacts of alcohol and other drug-related harm among Aboriginal and Torres Strait Islander people.

The team also ensured communities outside Bunbury were supported. Alcohol and Other Drug Counselling was delivered at Bunbury, Busselton and Collie clinics, as well as Djin Djin Mart in Bunbury. Moorditj Mia Men's Group outreach sessions were held in Mandurah, Harvey, Collie and Busselton.

Social and Emotional Wellbeing (SEWB)

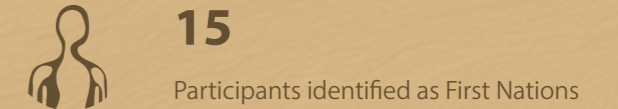
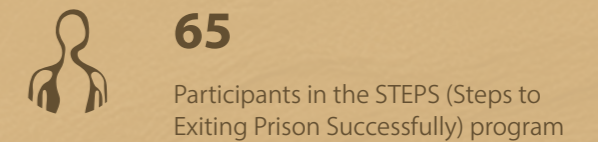


Justin Brown, Shannon Setters & Dusty Pomery.

Mental Health Counselling



Alcohol and Other Drug Prison Reintegration Program

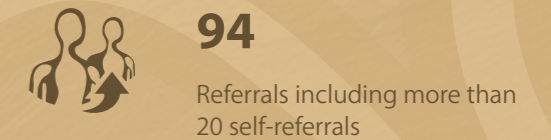


Robert "Wombat" Gates at a Closing the Gap community lunch.

Aboriginal Group Activities (Moorditj Mia Groups)



Alcohol and Other Drug Counselling



Sexual Health

The Sexual Health team aims to normalise sexual health, provide education and reduce barriers to comprehensive sexual and reproductive healthcare. Good sexual health can prevent issues such as some causes of infertility and pregnancy complications.

Strong sexual health is an important part of overall health and wellbeing; Sexually Transmitted Infections (STIs) and Blood Borne Viruses (BBVs) can cause short-term or even lifelong poor outcomes.

With a holistic view of sexual health, all people should have access to services that are delivered in culturally safe, respectful and responsive ways, aligning with Closing the Gap in sexual health.

Recent highlights

Sexual health education programs are an effective way to improve knowledge and promote positive lifestyle and confidence in making decisions. A highlight of the Program has been delivering the Mooditj Relationship and Sexual Health program in schools. Providing accurate information to youth and debunking myths allows students to make informed decisions and look after their own health.

Another highlight has been performing school-based health checks, with 103 health checks being completed in the past year. The health checks focus on holistic care which aims to identify problems early to allow for prompt intervention and support.

Attending various community events such as the South West Youth Fest in Busselton and Binar Futures Basketball Tournament and Health Embassy was a great opportunity to engage with youth.



Happy attendees following a meet-up in Katanning in March 2025 while the Breast Screen service was visiting the small community.

The team continues to find innovative ways to share messages such as creating a boomerang video for the STI/BBV testing incentive Program which ran over four months.

Additional achievements have included outreach clinics to further provide access to services and having stable trained staff to offer screening, follow up and education.

Key areas of focus going forward are to continue to provide comprehensive sexual and reproductive health care and further increase Cervical Screening rates to improve outcomes, because regular screening helps detect early changes that can prevent cervical cancer and support women's long-term health.



103

High School-based health checks



235

Cervical Screening tests



17

Mooditj Relationship and Sexual Health program sessions delivered to a total of 102 students

Health HUB

Building a future for community care

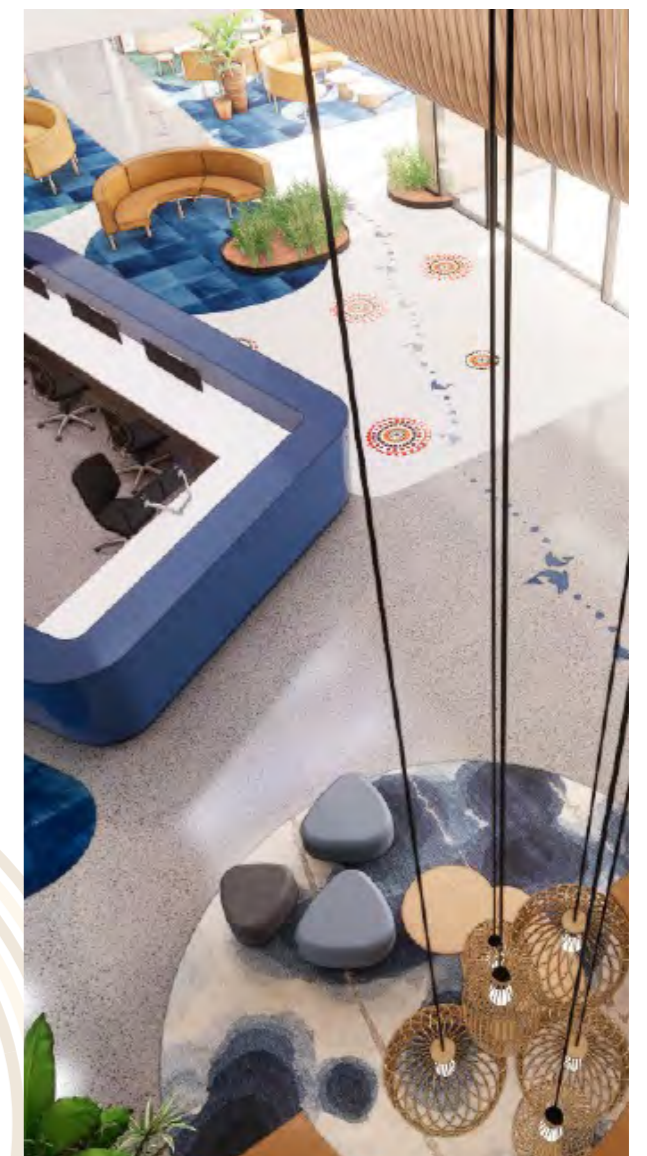
The SWAMS Health HUB is set to be the largest development in our organisation's history. This purpose-built facility will bring together a wide range of health and wellbeing services under one roof, creating a welcoming and culturally safe space for Aboriginal people across the South West. It will provide state-of-the-art clinical areas, community spaces, and room for future growth - ensuring our community has access to the care it deserves for generations to come.

Over the past year, the Health HUB project has entered a new chapter. While impacted by escalating costs, like other capital projects, SWAMS has taken proactive steps to adapt. The project is being slightly downsized in its first stage, allowing us to commence building while ensuring the design supports future expansion as additional funding becomes available.

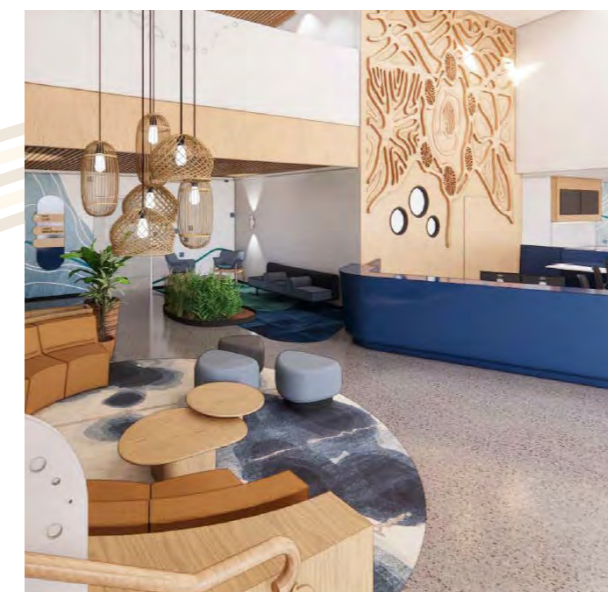
In the months ahead, we expect to finalise updated plans and costings, with the awarding of the building contract anticipated late in 2025. Construction is scheduled to commence in January 2026, marking a major milestone as the project moves from planning into delivery.

This is an exciting time, and every decision has been guided by a commitment to quality, culture and community. The Health HUB will reflect Noongar culture throughout its design, ensuring it is not only functional but also welcoming and culturally safe.

We extend our thanks to our Board, partners and community for their ongoing support, and the State and Federal Government for the funds to back this project. Together, we are making steady progress toward a transformative new chapter in Aboriginal healthcare in the South West.



Artist's impressions of future Health HUB waiting areas.



Maternal and Child Health

Additional ear, nose and throat checks, higher immunisation coverage and further engagement of Aboriginal staff in Birthing on Country services are highlights of the past year.

The Maternal and Child Health (MCH) Team provides comprehensive and culturally safe care to promote healthy pregnancies and births and support early childhood development.

The service aims to:

- Empower families with parenting education, home visits and referrals to allied health and social services.
- Promote healthy pregnancies and births through culturally safe antenatal and postnatal care.
- Support early childhood development from birth to age five, including immunisations, nutrition and developmental checks.

The MCH Team contributes directly to several Closing the Gap targets, especially ensuring Aboriginal and Torres Strait Islander koorlangkas are born healthy and strong, with a goal to increase the proportion of babies born with a healthy birthweight to 91% by 2031.

Our Birthing on Country team of Midwives, Birthing on Country Practitioners, Indigenous Outreach Workers (IOWs) and Aboriginal Health Practitioners (AHPs) provide holistic care aligned with cultural practices, helping to Close the Gap.

The MCH team works hard to address the needs of its clients by providing a range of supports, including:

- Community outreach: Offering home visits, education sessions and support groups tailored to the specific needs of the community.
- Continuity of care: From pregnancy through to early childhood, care is often delivered by the same team of Indigenous Outreach Workers, Aboriginal Health Practitioners, Midwives and Child Health Nurses, fostering trust and consistent support.
- Culturally secure practices: Respecting traditional knowledge and incorporating culturally appropriate approaches into all aspects of care.
- Integrated services: Working alongside GPs, social workers, mental health teams and other stakeholders involved in Maternal Child Health to ensure a holistic approach to family wellbeing.

Specialised support within the MCH Team

The MCH Team also includes crucial specialised support services:

- Care Coordination: This service is vital for coordinating Allied Health clinics, including audiology, Ear, Nose and Throat (ENT), paediatric clinics, as well as and Patient Assisted Travel Scheme (PATS) coordination for surgical and specialist appointments. This ensures seamless access to essential health services.
- Family and Domestic Violence (FDV) Team: Our dedicated FDV team includes social workers who advocate for and empower women in FDV situations. They provide essential support, including attending pre-birth meetings to ensure the safety and well-being of both mother and child from the earliest stages.
- Health Navigator Program: This program focuses on navigating and coordinating the health needs of children who are new into Out of Home Care, ensuring they receive timely and appropriate medical attention.

These integrated services reflect the SWAMS commitment to providing comprehensive, culturally sensitive and holistic care to improve the health and wellbeing of Aboriginal and Torres Strait Islander mothers, babies and young children.

Several improvements

In 2024-25 we were pleased to develop our Aboriginal workforce, help bolster the immunity of more koorlangkas (children) and ensure additional children were assessed at our Ear, Nose and Throat Clinic.



Leighton Williams & Mariah Egan at an event in Katanning.

Strengthening Birthing on Country Model

Our investment in training and capacity-building of our Aboriginal staff is yielding remarkable results, enhancing the Birthing on Country model of care.

This year, we've seen an increase in Aboriginal staff actively participating in delivering Birthing on Country services, leading to an increase in culturally safe birth experiences reported by mothers.

This initiative is not only empowering our workforce but also ensuring that birthing practices are aligned with the cultural needs and preferences of Aboriginal families.



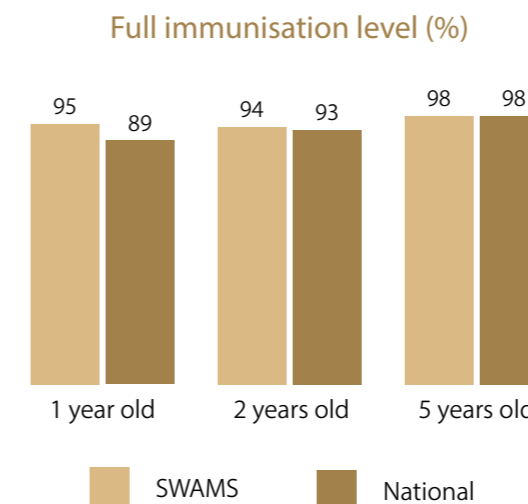
Chloe Porter & Riley Johnson.

Safeguarding our community

We are incredibly proud to report outstanding immunisation coverage rates for Aboriginal children in our care, exceeding or meeting national Key Performance Indicator (KPI) targets.

These figures are a testament to our dedicated efforts in promoting and facilitating timely vaccinations, ensuring the health and safety of our youngest community members.

During this reporting period, the proportion of Aboriginal children fully immunised reached:



Ear, Nose and Throat Clinic attendance increase

We are thrilled to report a substantial increase in the attendance of children at our ENT clinics. This surge reflects enhanced community engagement and the effectiveness of our outreach efforts.

The benefits of this early intervention cannot be overstated. Aboriginal and Torres Strait Islander children disproportionately experience higher rates of ear disease, particularly otitis media, which can lead to significant and long-lasting impacts if left untreated.

Early and consistent ENT care is vital for preventing chronic hearing loss, supporting language and speech development, improving educational outcomes and reducing the need for more interventions.

The consistent growth in attendance, from 11 children in July 2024 to a remarkable 37 in June 2025, demonstrates a critical improvement in access to specialist care.

Beyond the South West

The Connected Beginnings program supports early childhood growth and development in the Central Great Southern through the Early Years Partnership Central Great Southern.

SWAMS has been a part of the partnership, which draws from the young families in the Shires of Katanning, Kojonup, Gnowangerup, and Broomehill-Tambellup regions, since its inception in 2023.

Community Engagement and Health Screenings

In February, the SWAMS MCH team - in collaboration with Badgebup Aboriginal Corporation and other multidisciplinary services - hosted a successful "Welcome Baby to Country Beautiful Baby Bumps" event in Katanning. This event fostered community connection and celebrated new arrivals.

Following this, SWAMS organised an engaging "Around Australia in Katanning" event.

This interactive health screening day encouraged more than 50 children to participate.

Children rotated through various stations, receiving stickers for checks on their eyes, ears, teeth, skin, height and weight. Upon completing all stations, they received a goody bag.

A particularly impactful outcome from this event was the discovery of a previously unidentified eye condition in one of the Culturally and Linguistically Diverse children by a SWAMS Optometrist. This highlights the vital role these community events play in early detection and intervention for children's health needs.

Child, Family and Kinship Services

The Child, Family and Kinship Services Division (Kwaba Bidi) has grown in both size and impact this year, offering Early Intervention and Family Support for the first time alongside its established services of Out of Home Care (OOHC) and Home Stretch.

Kwaba Bidi supports Aboriginal children and young people from birth through to 25 years of age, and is now able to meet their needs further after expanding from eight to 26 dedicated staff. The majority of the team — 23 Aboriginal staff — are based across four South West sites, bringing lived experience, cultural knowledge and a deep commitment to keeping families strong and connected.

Kwaba Bidi's place within SWAMS gives us a strong foundation. We are guided by our Aboriginal Advisory Board and the SWAMS Board of Directors and are connected to a wide network of health and wellbeing services. These links ensure children, young people, and families can access holistic support while staying grounded in culture.

As services grew, so too did the need for a new home. In May 2025, Kwaba Bidi officially opened its new Spencer Street office in Bunbury. Elders, SWAMS representatives, the Department of Communities, Key Assets Australia and community partners joined us to celebrate the move. A month later about 50 people attended our first Community Welcome Day, sharing food, stories and connection. For the first time we are also basing full time Aboriginal staff at SWAMS clinics in Collie, Busselton and Manjimup, keeping services close to families.



The Kwaba Bidi Team.

Out of Home Care (OOHC)

The OOHC team has worked to provide safe, stable placements for more than a dozen Aboriginal children this year, many of whom transferred from other providers. With guidance from Cultural Practice Lead Aunty Elsie Penny OAM, the team ensured that care went beyond the practical to embrace cultural learning, men's and women's business and holiday programs that built identity and belonging.

One young person in foster care began reconnecting with his paternal family after years apart. Through genogram mapping, regular contact, mentoring and cultural activities, he has started to rebuild those bonds. Later this year he will make a planned return to country in the Great Southern region - a step that marks not just a journey of place, but a journey of the heart.

For the first time, Kwaba Bidi offered school holiday programs that combined culture, fun and community. Children and young people took part in bushwalks, bushtucker cooking, language and art sessions, sports days and even extreme trampolining. These programs gave carers and families a break, while providing koorlangkas with a safe space to play, learn, and grow.



26

Dedicated staff supporting Aboriginal children, young people, and families



21

Young people assisted by Home Stretch



12

Children and young people in OOHC



19

Carers in 12 households

Early Intervention and Family Support (EIFS)

The new Regional Family Support Hub has already made a big impact, offering short-term assistance, Community Intensive Case Management for families needing in-home case management and Regional Intensive Family Support for families at risk of Department of Communities intervention or who want their children to return home. These services are provided across Bunbury, Busselton, Collie and Manjimup. Staff work one-on-one with families, allowing strong working relationships to be built between us and the families. The aim is to keep families strong and create safety to prevent child protection interventions.

A young person, facing a breakdown with his father, was displaying some troubling behaviour and was missing school. He found a steady presence in his Aboriginal Kwaba Bidi Case Worker. Through mentoring, male role modelling during fishing trips and shared meals, as well as regular support getting to school, he gradually grew in confidence, improved his school attendance, and reduced troubling behaviour. This case highlights the profound difference that consistent, culturally aware support can make in a young person's life.



83

Families supported by EIFS, helping prevent entry into the child protection system



9

Of these families received Community Case Management support



19

Of these families received Intensive Case Management support



(L-R) Key Assets WA State Director Brenda Yelland, Kwaba Bidi Cultural Practice Lead Elsie Penny and SWAMS Board Member at the time Michelle Munns.

Home Stretch Program

Transitioning from care to independence can be daunting. The Home Stretch program ensures young people aged 17½ to 21 do not face it alone. Through mentoring, cultural connection, and practical guidance with things like housing and transport, Kwaba Bidi has supported 21 young people this year.

One young woman, previously disconnected from her Aboriginal family, was supported by our Cultural Practice Lead and Transition Coach to re-establish family and cultural ties. This not only strengthened her identity but also gave her a new sense of belonging and pride.

Looking Forward

This has been a year of growth and learning for Kwaba Bidi. From the joy of holiday programs to the quiet breakthroughs in family support, every step has been about keeping children, young people and families strong, safe, and connected to culture. With each story of reconnection, resilience, and hope, Kwaba Bidi continues to walk the path alongside families, lighting the way for generations to come.



Koorlangka health & wellbeing is at the heart of Kwaba Bidi's work.

Building a Future Health Workforce

We support the training of health professionals through placements, employment and more - and we're proud to work alongside universities and other institutions to grow a future workforce of Aboriginal and non-Aboriginal people who understand the unique challenges of Aboriginal-focused healthcare, and the critical importance of cultural safety in health service delivery.

The University Department of Rural Health South West (UDRHSW) program at SWAMS plays a key role in developing a culturally responsive future health workforce by providing structured, community-led placements for Aboriginal and Torres Strait Islander and non-Indigenous health students.

As part of this program, the SWAMS Student Education Coordinator is responsible for supporting allied health, nursing and midwifery student placements, strengthening partnerships with universities and working collaboratively with SWAMS staff and community members to ensure a culturally safe and meaningful learning experience.

These placements expose students to the strengths and realities of Aboriginal communities, while deepening their understanding of the social and structural determinants of health. The program also contributes to local workforce capacity-building and long-term recruitment strategies within the Aboriginal Community Controlled Health Sector.

Our work aligns closely with the national Closing the Gap strategy, particularly the Priority Reforms focused on building formal partnerships with Aboriginal communities, strengthening the community-controlled sector, and transforming mainstream services through cultural competency and accountability.

By fostering culturally safe practice and supporting the development of a more informed and empathetic health workforce, the UDRHSW program contributes to improved health equity and more effective service delivery for Aboriginal people.

Major highlights during the past year have included a strong focus on cultural learning, student engagement and providing numerous clinical placements.

Cultural learning

As part of the UDRHSW program, SWAMS partners with local Noongar Elders and cultural custodians to offer students meaningful cultural experiences, including on-Country visits and guided tours. These activities deepen cultural awareness, promote respect for local Aboriginal knowledge and practices, and support culturally safe care. The involvement of local custodians

ensures Aboriginal voices and perspectives are central to the learning experience.

Cultural capability

To enhance cultural learning for students in the UDRHSW program, a series of educational videos were developed and filmed on-site at SWAMS. Featuring local Aboriginal staff, Elders, and community members, the videos share insights on culturally responsive care, community health priorities and lived experiences. Designed to deepen understanding of cultural safety and respectful engagement, the videos offer a powerful, place-based resource that compliments clinical and community placements. This initiative reflects SWAMS' commitment to culturally grounded education and building a culturally capable future health workforce.



SWAMS Student Education Coordinator Leandra Healy was pleased to introduce ECU student Layne Devenish to SWAMS services.



24

Clinical placements in optometry and other allied health services



75

On-Country cultural experiences

Clinical placements

In the 2024–25 period, the partnership between SWAMS, the UDRHSW program and participating universities Edith Cowan University and the University of Western Australia supported 24 optometry and other allied health students to complete clinical placements at SWAMS. These placement numbers were up significantly year-on-year due to the new partnerships and provided students with valuable hands-on experience in a culturally safe, community-controlled health setting. It also strengthened the collaboration between education providers and Aboriginal health services.

To further enrich student placements, SWAMS collaborates with Noongar Elders and cultural custodians to provide immersive cultural learning experiences. On-Country visits and guided tours help students connect with Noongar history, land and traditions, offering insight into Aboriginal ways of knowing, being and doing.

We also run SWAMS Harvest sessions, reflective, culturally-grounded tutorial sessions that are facilitated by SWAMS in partnership with UDRHSW. These sessions support SWAMS' commitment to culturally responsive care by creating space for students to reflect on their learning and clinical placement in relation to Aboriginal ways of knowing, being, and doing.

Grounded in the Aboriginal health and wellbeing model, the sessions contribute to continuous improvement in how SWAMS supports the development of a culturally safe health workforce, while amplifying the importance of deep listening, reflexive practice, and community-led learning in Aboriginal health contexts.

These experiences foster deeper cultural understanding and support students to deliver respectful, culturally safe care in their future health and community service roles. By centring Aboriginal knowledge and voices throughout, the program ensures learning is not only clinically relevant but also culturally grounded.

Students have provided feedback such as that orientation was excellent, providing information about the organisation, how services are offered and what a typical day would look like.

One student said a highlight for them had been "getting out onto Wardandi Boodja (Country) and being privileged to experience the richness of Aboriginal culture, listening to songs and storytelling - (it) was very powerful on a spiritual and knowledge level!"



38

Participants in SWAMS Harvest reflective, culturally-grounded tutorial sessions

Supporting tomorrow's GPs

SWAMS continues to play a vital role in shaping the next generation of General Practitioners, offering meaningful learning experiences across all stages of medical training. During the year our Senior Doctors provided guidance and supervision to students and trainees, fostering culturally safe, community-focused and clinically-sound care.

In 2024–25, we hosted four registrars through the Royal Australian College of General Practitioners: Dr Azra Wajid, Dr Barnaby Grubelich, Dr Laura Lim and Dr Andrew Yan. Three of these registrars completed their fellowships and became fully qualified GPs during the reporting period.

We also continued to support two registrars from the Australian College of Rural and Remote Medicine, Dr Christiane Melville and Dr Kristin White, whose contributions are integral to our clinical team.

Five Registered Medical Officers from the WA Country Health Service completed placements with us, continuing a strong partnership that helps build local capacity.

We also welcomed 36 student doctors from the Rural Clinical School of WA, who gained experience in Aboriginal health through placements at SWAMS sites across the region. Twelve were based at our main Bunbury clinic, while others were placed at outreach clinics in Busselton (10), Collie (4), Manjimup (6) and Narrogin (4).

By embedding the principles of Aboriginal community controlled healthcare and cultural safety into the GP registrar and junior doctor training experience, SWAMS is helping to build a sustainable, skilled workforce with these values at the forefront. Many of these previous trainees have gone on to become valuable members of our own GP workforce - highlighting the added value of this important training pathway.



Nurse Sarah Haynes speaks to a University of Western Australia student about Moorditj Miyal, the SWAMS Optometry service.

Outreach Sites and Services

SWAMS operates clinics and programs at a number of outreach towns.

As the sole Aboriginal Medical Service south of the metropolitan region, SWAMS operates outreach services in Brunswick, Busselton, Collie, Harvey, Manjimup and Eaton as well as Narrogin and Katanning. In addition, Bindjareb Aged Care Services are delivered in Mandurah. For more information about Bindjareb read our Community Services section.

By building strong community connections and delivering high-quality healthcare, SWAMS outreach sites remain a vital source of support and wellbeing for these communities.



Busselton

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Integrated Team Care
- Safe client transport
- Maternal and Child Health
- Counselling
- Aged care support
- Kwaba Bidi Early Intervention and Family Support (EIFS)
- Moorditj Mia Men's Group



Collie

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Integrated Team Care
- Safe client transport
- Maternal and Child Health
- Counselling
- Aged care and disability access support
- Kwaba Bidi Early Intervention and Family Support (EIFS)
- Moorditj Mia Men's Group



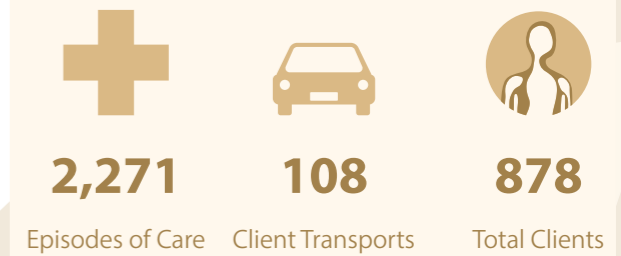
Brunswick

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Safe client transport



Katanning

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Nurse clinic
- Safe client transport
- NDIS services



Manjimup

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Integrated Team Care
- Safe client transport
- Kwaba Bidi Early Intervention and Family Support (EIFS)



Narrogin

- GP consultations
- Preventative health screening
- Aboriginal Health checks
- Counselling
- NDIS services





Community Services

SWAMS continues to walk alongside community, delivering culturally safe, person-centred services that support wellbeing across life stages. From aged care and disability support to youth engagement and public health campaigns, our work is grounded in respect, relationships and local knowledge. These efforts reflect our commitment to equity, inclusion and connection, ensuring that Elders, families and individuals are supported to live well, stay strong in culture and access care that responds to their needs and aspirations.

Community Overview

Across the South West, Bindjareb and Great Southern region as well as into the Wheatbelt, SWAMS continues to deliver culturally grounded support that reflects the strengths, stories and priorities of Aboriginal communities.

A record 300 Elders received care through our Aged Care Services this year, helping them stay safe, well and connected to Country. Support included home visits, allied health, transport and social connection. In Mandurah, the Bindjareb Aged Care Service became a vibrant hub for more than 200 clients, offering weekly gatherings, outreach visits and cultural activities.

People living with disability were supported through tailored assistance that prioritised trust, cultural safety and practical help. The Disability Services team worked closely with participants and families to simplify complex systems and ensure access to meaningful supports. Strong collaboration with other SWAMS teams ensured care was holistic and responsive to individual needs.

Support for navigating entry to the National Disability Insurance Scheme and other support programs was provided by the Access team, who worked directly with clients to gather evidence, liaise with providers and connect people to services. Staff built strong relationships with local organisations and schools, offering culturally safe guidance where mainstream systems often fall short. Their work has been described as life-changing by clients and support workers alike.

Health promotion and community engagement were strengthened through the Tackling Indigenous Smoking and suicide prevention initiatives. The Engagement Team delivered school programs, community events and regional partnerships that promoted cultural identity, wellbeing and smoke-free lifestyles. A new media campaign co-designed with community and led by Kevin Kropinyeri will launch in July 2025, featuring local voices and animated stories that celebrate pride and strength.

SWAMS also made major strides in research, establishing a culturally responsive Research Unit guided by both a Community Advisory Panel and a Research Advisory Group. This dual governance model ensures all studies are community-led and culturally grounded. The team advocates for Aboriginal data sovereignty and is building strategic partnerships to make the South West a research-ready region.

Together, these teams are creating safe, inclusive pathways that support people to live well, stay connected and access the care they deserve.



300

Elders supported through aged care services



200+

Clients supported at Bindjareb Aged Care Service



63

Aboriginal NDIS participants supported



4

Regions reached by Engagement Team initiatives



26,500

Hours of flexible aged care services delivered



Elders Cultural Day.

“

The SWAMS Community Services Team is focused on supporting community while building strong systems to deliver quality programs.

- Nicole Bowser
Director of Community Services

”



Live Lighter Aged Care Games.

Aged Care

We are proud to support nearly 300 Elders across the South West and Bindjareb regions, providing aged care services that are grounded in respect, culture, and community. We understand that our Elders hold the stories, knowledge and strength of our people, and they deserve care that honours that.

SWAMS delivers six different types of aged care services for Aboriginal and Torres Strait Islander people aged 50 years and over. We also provide allied health support such as social work, physiotherapy and occupational therapy through programs including the Transition Care Program (TCP), Home Care Packages (HCP), Commonwealth Home Support Program (CHSP) and the National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFAC).

The CHSP assists people to live independently in their homes and communities and can include home garden maintenance, domestic assistance, individual and group social support group and transport.

TCP assistance helps clients transition from hospital to home with allied health, nursing, social work and other supports with a focus on physical and social rehabilitation.

Bindjareb (Mandurah-region) Aboriginal and Torres Strait Islander community members aged 50 and above are also able to access the National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFAC).

More than physical supports

For our communities, aged care isn't just about physical health, it's about wellbeing in every sense. That means care that recognises connection to Country, cultural identity and family. It means creating safe spaces where our Elders feel heard, valued and respected.

We know that many of our people face challenges when accessing aged care from past experiences with institutions, a lack of culturally safe services and due to complex systems. At SWAMS, we work to break down

those barriers by offering care that is culturally strong, trauma-informed and community-led.

All members of the Stolen Generations are now eligible for aged care services, and we recognise their unique needs and lived experiences. Our team takes the time to build trust and walk alongside each Elder and their family.

We're proud to now be supporting nearly 300 Elders, helping them stay living safely in their homes and connected to the people and places they love.

We hope to expand our service offerings into the Support at Home Program once the new Aged Care Act is implemented on 1st November 2025. The Act's purpose is to create a rights-based aged care system that prioritises the needs and preferences of older people accessing care.

These achievements reflect our ongoing commitment to delivering culturally safe, person-centred aged care that truly supports our Elders to live well in their homes and communities.

Bindjareb Aged Care Service

Bindjareb Aged Care Service opened in Mandurah in 2023 and is a hub for Aboriginal and Torres Strait Islander Elders in the region who are aged 50 and over. This year SWAMS Bindjareb provided social support, transport, domestic assistance, home garden maintenance and allied health (social work, physiotherapy and occupational therapy) under TCP and NATSIFAC programs. By year's end, the centre supported more than 200 clients. The centre provides support, care and activities, with weekly gatherings on-site as well as fortnightly community trips and outreach visits for Elders.



Elders Dolphin Cruise Outing in Mandurah.

Advocating for culturally safe assessments

SWAMS and the WA Country Health Service successfully advocated for the creation of an Aboriginal Aged Care Assessment Team (ACAT) Assessor role in the South West - one of only a few such positions nationally. This milestone strengthens entry to culturally safe aged care for Aboriginal people, particularly those identified for the Transitional Care Program. The appointment of Tahnee Nesbitt to the WACHS position is already improving assessment timeliness and supporting earlier discharge, helping Elders return home sooner and remain connected to community.



Elders such as Uncle Basil Little & Uncle Robert Jetta met for a picnic lunch at Koombana Bay in Bunbury.

Our group days are really good, and we get them out of the house to socialise and interact with others. They are not so isolated.

- SWAMS Staff Member

SWAMS is the best and I would be sitting at home, lonely if I didn't have this place to come to. All of the staff here are awesome and look after us mob really well.

- SWAMS Client



63

Commonwealth Home Support Program clients



5,400

Hours of CHSP services delivered



24

Transition Care Program clients



4,000

Hours of TCP services provided



236

NATSIFAC Elders supported (flexible services, including meals)



26,500

Hours of NATSIFAC support services provided

Aboriginal Elders Cultural Day

In June, the Aged Care team held its second Aboriginal Elders Cultural Day, bringing together clients from Bindjareb and the South West to celebrate culture, strengthen identity and share stories.

Elders enjoyed kangaroo stew and damper, sparking memories and conversations about traditional foods and bush tucker practices. A central fire provided a space for yarning about culture, history and family.

A local Aboriginal artist led a painting workshop where Elders created artworks reflecting personal stories and connections to Country. The workshop was designed to be inclusive, supporting Elders with different levels of mobility and cognitive ability.

The day left many Elders feeling proud and reconnected, showing the importance of including cultural practices alongside physical care in aged care services.

Disability Services

This year our NDIS team continued to walk alongside participants, providing practical, culturally safe support that makes daily life more manageable. By working closely with families, carers and other SWAMS services, the team strengthened consistency and improved outcomes across community.

The National Disability Insurance Scheme (NDIS) team provides both support coordination and support work to ensure people with NDIS plans can access the support they need in a way that is culturally safe, practical and person-centred.

The team's role is to reduce system complexity, build trust, and walk alongside participants to help them navigate services and achieve their goals.

Rather than simply referring people on, the NDIS team remains involved - advocating when needed, supporting families and carers and ensuring that plans are meaningful and responsive. The focus is on real choice and control, with strong local relationships that reflect the values and strengths of community.

This work contributes directly to Closing the Gap by improving access, inclusion and equity for people with disability. It ensures that participants are not left behind by systems that can be hard to navigate and may not meet their needs.

Over the past year the NDIS team provided tailored, high-impact support to participants with complex disability, health and social needs. By maintaining strong, proactive relationships with participants and families, the team ensured continuity of care and access to essential services.

The team maintained a strong focus on quality and consistency across support coordination and support work. Support remained grounded in local relationships, practical help, and a strong understanding of what culturally safe care looks like on the ground.

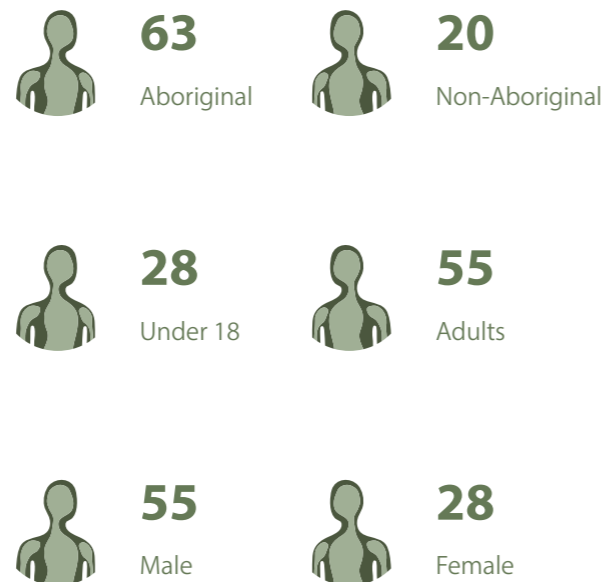
The NDIS team worked closely with other SWAMS services to deliver more integrated and holistic care. This collaborative approach strengthened outcomes for participants by recognising the connection between disability, health and community wellbeing.



Tammy Fitzpatrick & Arnie Regan at a Bunbury outing with Donnybrook client Larry.



Successful NDIS Compliance Audit



Disability Team (L-R) Tammy Fitzpatrick, Ria Westwood, Erica Derschow, Jesse Jones, Rebecca Larsen and Violet Penny.



Many SWAMS NDIS clients choose support plans that connect them to transport as well as social opportunities.

Client Testimonial

Larry was born and bred in Donnybrook in the South West. Before he became a client of SWAMS, Larry was living alone without a wheelchair and struggled to manage his daily needs. Now, with the help of SWAMS, he has access to a range of services that support his independence and wellbeing.

Larry has a dedicated Support Coordinator who works with him to ensure his NDIS plan is being followed and that any services he might need are provided such as connecting him to healthcare, at home support and transport.

Larry said without SWAMS his life would be far more restricted. "Everyone needs help. It's hard doing it all by yourself. You have just got to be proud enough to accept it," he said.

"They give us options on how they can help us, instead of just forcing us into one situation: one project or one program."

"They make the doctor's appointments for us and let us know ahead that it is tomorrow. And transport — the main thing most of us people haven't got is transport. It is pretty convenient. It is awesome how they help us out."

- Larry,
SWAMS Client

Access Team

Access staff provide culturally safe, practical support to help people navigate the National Disability Insurance Scheme (NDIS) and access the services they need.

Access staff meet with potential participants to understand how their disability impacts daily life and gather consents to act on their behalf, including authorisation to obtain supporting evidence from medical services, specialists and any other relevant providers.

Over the past year, the team supported and submitted 24 NDIS Access Request Forms to the National Disability Insurance Agency (NDIA). While not all submissions resulted in immediate approval, feedback from the NDIA provided valuable guidance for next steps.

The team has also developed strong connections with providers and platforms such as Hireup, ensuring participants who have successfully gained an NDIS plan have sufficient support to access and utilise their funding fully.

Strengthening community partnerships remained a key focus. Staff embedded themselves within local communities across the South West, Bindjareb (Mandurah), Wheatbelt, and Great Southern, working closely with Aboriginal organisations, schools, and local services. Feedback shows the team has a positive impact, providing culturally safe guidance that helps participants navigate mainstream services when standard systems do not always fit.

Clients have expressed appreciation for the team's regular updates and check-ins, and support workers have noted the life-changing impact of gaining NDIS access.

Until April 2025 the Access team included staff that helped facilitate Elder access to aged care services. Aged Care Community Connectors then joined the SWAMS Aged Care team to work directly alongside aged care workers. This collaboration brings Community Connectors and Community Support Workers closer together to help provide culturally safe, person-centred support for our Elders.

Clients and stakeholders have praised the Access team's work. One client said, "Thank you for keeping me updated and checking in." A support worker shared, "Thank you for all your support—you have saved his life now that he has NDIS access."



Ruiha Bishop, a koorlangka & Lilah Edmonds at the Back to School Katanning day.

Case Study

The Access team supported a middle-aged client from the Great Southern who was referred through a local SWAMS GP. The client had a lifelong intellectual disability but no formal diagnosis documentation. The team met with the client and their support worker to understand their needs and gathered consent to contact past medical providers. Reports obtained from a major hospital confirmed the client's disability from childhood, enabling the submission of a comprehensive Access Request Form with supporting evidence.

While awaiting approval, the team supported the client during a Functional Capacity Assessment at a local clinic. After weeks of follow-ups, the client was approved for an NDIS plan. The Access team continued to provide support, linking the client to a housing service to begin learning to live independently and connecting them with a support coordination service to access the full range of NDIS supports.

Engagement Team

This year marked key milestones for the Engagement Team's Tackling Indigenous Smoking (TIS) program, including the development of a media campaign in collaboration with Aboriginal comedian and media personality Kevin Kropinyeri. The team also expanded its geographic reach, delivering Strong Spirit Strong Mind, suicide prevention and TIS initiatives across the regions.

Strong Spirit Strong Mind and related suicide prevention initiatives included school and school holiday programs, small community family fun days, bubble parties and pool events. These activities engaged youth, families, and broader communities, empowering positive change, strengthening cultural identity and supporting wellbeing across generations while also increasing knowledge in nutrition and promoting smoke-free lifestyles.

Across the Wheatbelt, South West, Bindjareb (Mandurah), and Great Southern regions, school educational presentations showcased the TIS team's expertise through activities such as a TIS "Amazing Race," physical and art challenges, and free sausage sizzles. We are pleased to partner with Moorditj Koort Aboriginal Corporation on our Tackling Indigenous Smoking program in the Wheatbelt region.

SWAMS officially partnered with Binar Futures for the first time in 2025. The TIS team participated in a three-day basketball carnival in Albany during January, while their work was further elevated during April's three-day event in Australind when SWAMS clinical staff joined the Engagement Team to provide health checks.

At the carnival, the team also delivered interactive education sessions, supported participants with Health

Passports and give-aways and provided free food and a dedicated Elders area for yarns. This visible, supportive presence helped build awareness of SWAMS services across participating communities.

Community workshops and yarning sessions about smoking and vaping were led by Kevin Kropinyeri, generating strong interest and input from local communities. These consultations guided the development of a campaign for the Tackling Indigenous Smoking program in static, video, and cartoon formats, focusing on three community segments: mums, babies and young families, youth, and the broader community. Local voices, combined with animation of people and key local landmarks, form the heart of the campaign, which was developed during the reporting year and scheduled for launch across media, including billboards and online, from July 2025.

In the coming year, the Engagement Team aims to continue growing its reach to raise awareness and promote Tackling Indigenous Smoking and suicide prevention initiatives more broadly, building on the achievements and partnerships established during this reporting period.



Gnowangerup Pool Party.

Tackling Indigenous Smoking Campaign

During the reporting period, SWAMS finalised development of a new Tackling Indigenous Smoking (TIS) campaign, co-designed with community. Focused on Aboriginal youth and pregnant mothers, the campaign promotes smoke-free lifestyles and empowers individuals to make informed, culturally grounded choices.

Campaign messages highlight the risks of smoking and vaping while encouraging pride, strength and self-respect.

Engaging and entertaining community consultation sessions were held in Bunbury, Mandurah, Katanning and Narrogin, shaping the campaign's tone and content and ensuring it reflects local voices and values.

The campaign includes animated videos, social media content, TV and radio ads and printed materials featuring real stories from community members.



Kevin Kropinyeri leading a Bunbury consultation for the TIS campaign.



Heath recording his lines for the TIS campaign advert.



Mums & Bubs advertisement.

Research Team

This year has marked a significant and exciting evolution in the research space at SWAMS.

The organisation has addressed its commitment to shaping a culturally responsive and community-led research unit by appointing Danie Zappa as Research Coordinator alongside Deanne Rodney as an Aboriginal Research Assistant. Emma Haynes from the University of Western Australia continues to support SWAMS research as part of her three-year Healthway Fellowship.

A major team milestone has been the formation of the Community Advisory Panel, which began meeting fortnightly. The panel's enthusiasm and engagement have been nothing short of inspiring. With a diverse cross-section of ages, experiences, and geographic representation, the panel ensures that community voices are central to every step of the SWAMS research journey.

The SWAMS Research Advisory Group also continues to meet monthly, reviewing incoming research applications. The group has seen a strong influx of new research requests, all of which are reviewed by both the Research Advisory Group and the Community Advisory Panel. This dual-layered governance model ensures that research conducted at SWAMS is both rigorous and culturally grounded.

We have streamlined the research application process, integrating it into the way we do research at SWAMS. Reporting mechanisms are now embedded within our external research partnership agreements, reinforcing accountability and transparency. At every stage, we are embedding Aboriginal ways of knowing, being,

and doing, and advocating strongly for Aboriginal data sovereignty. We are committed to ensuring that the stories told through data are Aboriginal led, positively focused, and working for community.

Our team is building a research unit that is culturally and community responsive, ensuring the SWAMS operating area is research ready, and the South West is a research ready region. Strategic partnerships have been formed with like-minded individuals and organisations who share our vision for community-driven research. We have begun exploring how other research units operate, gaining valuable insights from trailblazing organisations across the country.

This is an evolving and exciting space, and the team is honoured and privileged to be doing research for and with mob. We are committed to ensuring that the stories shared through our work are told in culturally informed, respectful and safe ways, with cultural integrity embedded in every step of the research process. We are actively advocating for better funding models and influencing how success in research is measured by including story data and context alongside traditional number data metrics.

Importantly, we are creating awareness around what research is, why it matters, and most importantly, doing the research that community wants and needs.

For more information contact research@swams.com.au.



(L-R) Jess Purnomo from UWA, Deanne Rodney, Emma Haynes from UWA and Danie Zappa.

Awards

SWAMS has experienced remarkable growth over more than 25 years, achieving key milestones and earning numerous accolades. This year, individuals of all ages - including staff members, an Elder client, as well as a dedicated team have been honoured for their contributions, highlighting the commitment and care shown by those who serve our community.

Awards



Rebecca Colbung

Contribution to an Aboriginal Community Controlled Health Organisation Award

Aboriginal Health Council of WA (AHCWA) Awards

Rebecca began her journey with SWAMS seven years ago as a playgroup leader and has since embraced a range of development opportunities that supported her growth and SWAMS development. She has taken on several roles that contributed to organisational expansion and service delivery, including Coordinator of the Aged Care Capacity Building Project and her current role as Social Services Coordinator.

Her commitment is backed by academic achievements, including a Bachelor in Australian Indigenous Studies and Graduate Diploma-level qualifications in Indigenous Health Promotion.

Rebecca also chairs the SWAMS Cultural Committee, where she fosters a culturally safe and inclusive environment for Aboriginal and Torres Strait Islander staff, as well as the broader workforce. Her authentic and compassionate leadership makes her a trusted voice at SWAMS.

Rebecca's journey reflects resilience, purpose, and a deep commitment to the values of the ACCHO sector. She is a role model and change-maker shaping a stronger future for both SWAMS and the wider community it serves.



Matthew Worthington

Young Achiever Award

Aboriginal Health Council of WA (AHCWA) Awards

Matthew, originally from Broome, moved independently to the South West, where he has family connections. Since joining SWAMS in 2024 as a receptionist with no prior experience, he has brought great energy and attitude to everything he does. He has built his skills and confidence, seeing a future for himself beyond his current role.

He's committed to personal growth and community service, earning his driver's licence and stepping into a health role. He is a respected team member who embraces opportunities with humility and enthusiasm, living the SWAMS values.

Matthew has since begun training and working in new settings to support the health team and assist community members. Staff describe him as reliable, warm, and easy to work with.

Known for his bright personality and commitment, Matthew's approachable nature makes him a role model for other young people. He has also joined the SWAMS Youth Advisory Group and represented SWAMS in local video media. His journey reflects resilience and a passion for making a difference.



Uncle Keith Manuel

Elder Award

Aboriginal Health Council of WA (AHCWA) Awards

Uncle Keith has made a strong contribution to community connection, cultural leadership, and Elder support. A respected client of SWAMS Bindjareb Aged Care, he is a passionate advocate for the service. He has helped SWAMS strengthen ties with the Bindjareb community and local services to improve access to care. His leadership has improved collaboration and created culturally safe care options for Elders.

He also advocates for men's outings, speaking up about "men's business" activities, showing leadership among peers. At Bethanie, he formed a Cultural Committee to foster pride and cultural understanding among residents. That committee continues to meet and gives voice to Aboriginal Elders in the facility. This work also led to Bethanie inviting SWAMS clients to their National Reconciliation Week event.

Uncle Keith is a familiar and friendly face at many SWAMS events. His presence strengthens community wellbeing and support networks. Elders often look to him for wise advice and quiet leadership. His actions reflect the strength, humility, and resilience Elders bring to community life.



Sarah Haynes

Employee of the Year

SWAMS Staff Awards 2024

The Employee of the Year Award recognises a staff member who demonstrates exceptional dedication, outstanding contributions, and a clear dedication to SWAMS mission and values. In 2024 this honour went to Sarah Haynes, who played a pivotal role in the successful launch of the new optometry clinic.

Sarah embraced the project with enthusiasm and innovation, helping the clinic launch successfully and ensuring it operated efficiently from the outset. Her unwavering commitment to excellence, combined with her proactive approach and strong work ethic, was instrumental in shaping this vital service.

Sarah also excels as a team member. She inspires colleagues with her positive attitude, encourages collaboration, and contributes to a supportive workplace culture. By modelling SWAMS values in her daily work, she sets a powerful example of dedication, innovation and community focus.

Sarah's achievements reflect the very purpose of this award, which honours consistent excellence, teamwork, and significant contributions to the success of the organisation. SWAMS congratulates Sarah and thanks Bunbury Kia for sponsoring the Employee of the Year Award.



Narva Eades

Caring for Culture and Community Award

SWAMS Staff Awards 2024

Narva Eades, from the SWAMS Bindjareb Aged Care Service in Mandurah, has played a key role in supporting culture and community. She has created an environment where Elders feel heard, valued, and respected, demonstrating her strength as a community connector.

Narva takes the time to sit with clients, yarn with them and build genuine relationships. Her approach makes people feel welcomed and treated as family, not just as clients.

She consistently puts the needs of Elders and community first, showing compassion and persistence in making sure their needs are met to the best of her ability.

Alongside her care for community, Narva is eager to expand her knowledge and share what she learns with colleagues. She is a positive role model, setting a strong example through her day-to-day work and her commitment to creating a culturally safe environment.

SWAMS congratulates Narva on this well-deserved recognition.

Awards



Devin Pincock

Leadership Excellence Award
SWAMS Staff Awards 2024

Data Analytics and Contracts Manager Devin Pincock has exhibited outstanding leadership by inspiring and motivating the team he manages. His unique blend of vision, empathy and strategic thinking has driven rapid yet sustainable growth within the Data, Contracts and IT team, enabling them to consistently meet organisational responsibilities and deliver high-quality outcomes for SWAMS and external stakeholders.

Under Devin's guidance, the team has adopted innovative practices and procedures that enhance operational efficiency, collaboration, and overall support across the organisation. He has a keen ability to recognise individual strengths, nurture potential and encourage professional growth, empowering team members to achieve their best. Devin's mentorship combines patience, motivation and an unwavering commitment to excellence, making a significant and lasting impact on colleagues and the wider organisation.

Devin's approach exemplifies the criteria for the Leadership Excellence Award, reflecting inspirational leadership, effective communication, innovative thinking, and substantial contributions to organisational success. His dedication to empowering others and strengthening team performance makes him a deserving recipient of the 2024 SWAMS Leadership Excellence Award.



Mima Michael

Professional Development Award
SWAMS Staff Awards 2024

Maternal and Child Health team member Mima Michael demonstrated exceptional commitment through her pursuit to becoming an Aboriginal Health Practitioner.

Already a Mothers and Babies Outreach Worker with the service, Mima consistently achieved high academic standards while maintaining a positive and productive work environment as she worked to achieve her qualification. She always put the community first. Mima is the first to seize new opportunities to further her skills and is an asset not only to the Maternal and Child Health team, but to SWAMS and the broader community.

She attended the Communicable Diseases and Immunisation Conference in Brisbane in June 2024, presenting about the yarning circles conducted by the Maternal and Child Health team, which explore mothers' COVID-19 vaccination uptake and decision-making factors in WA Aboriginal communities. This presentation was made alongside an esteemed University of Technology Sydney School of Nursing academics.

Mima's passion for upskilling and developing herself, combined with her dedication to supporting the Aboriginal community, exemplifies the qualities recognised by the SWAMS Professional Development Award.



Mariah Egan

Young Achiever Award
SWAMS Staff Awards 2024

Maternal and Child Health Program Coordinator Mariah Egan has made a significant impact through her dedication, leadership, and resolve to improve Aboriginal health outcomes.

Prior to her promotion to Coordinator, Mariah served as the unofficial second-in-charge for the Maternal and Child Health team, ensuring the smooth operation of day-to-day activities, managing rosters and co-managing new initiatives such as hypnobirthing and Birthing on Country programs. She also acted as a primary contact for other SWAMS teams and external stakeholders.

Mariah has played a key role in advancing forward-thinking leadership by initiating discussions for a critical clinical audit to improve data collection for antenatal, postnatal, and child health consults. This work enhances the team's ability to ask the right questions, provide effective follow-up care, and increase engagement of pregnant Aboriginal and Torres Strait Islander women with SWAMS services.

Her achievements reflect the Young Achiever Award's focus on exceptional accomplishment, leadership, and positive organisational and community impact. SWAMS is pleased to commend Mariah's dedication, proactive approach and commitment to continuous growth.



Moorditj Miyal Eye Health Clinic

**Exceptional Contribution to
Aboriginal Eye Health**

National Aboriginal and Torres Strait Islander Eye Health Conference (NATSIEHC25)

Moorditj Miyal Eye Health Clinic at the SWAMS Forrest Avenue Bunbury site has been recognised nationally for the outstanding care it provides to Aboriginal and Torres Strait Islander communities. The clinic's work demonstrates culturally safe, respectful, and high-quality eye care, ensuring community members feel supported, heard, and confident in the care they receive.

The award acknowledges the dedication of the Optometry team, including Optometrist Norman Brandon, nurse Sarah Haynes, and everyone involved in establishing and maintaining the clinic. Their efforts have significantly improved access to eye health services for the community, helping prevent serious eye conditions such as diabetic eye damage.

The University of Western Australia Optometry team helped nominate Moorditj Miyal, reflecting strong partnerships in delivering exceptional care. The clinic also provides opportunities for final-year optometry students to gain hands-on experience alongside Aboriginal health professionals, preparing them to offer culturally safe services in the future.

In its first year, Moorditj Miyal provided care to more than 250 clients, including routine checks, school screenings, and outreach services, reflecting the team's commitment to community health.



Corporate Services

Corporate services at SWAMS encompass vital functions including human resources, training programs, communications, and quality and compliance. Together, these elements provide the backbone of our corporate structure, supporting organizational efficiency, employee growth, and overall business success.

Corporate Overview

The Business Services team continues to play a vital role in supporting the operational excellence of SWAMS across all sites. In the past year, we have made significant strides in strengthening our internal capabilities and enhancing service delivery to our staff and community.

SWAMS now proudly employs over 130 Aboriginal people, contributing to a total workforce of 269 staff. This reflects our ongoing commitment to Aboriginal employment and leadership within the organisation. Notably, our staff turnover rate has decreased compared to the previous year, indicating improved staff retention and satisfaction.

Financially, SWAMS remains in a strong and stable position, enabling us to invest confidently in infrastructure, systems, and people. This financial resilience has supported the strategic growth of several key teams within Business Services, including Information Technology, Data, Assets, Finance, Contracts, Quality, Human Resources and Work Health and Safety.

Each of these teams has expanded in response to organisational needs, with a clear focus on continuous improvement and striving for excellence in administrative support. These enhancements ensure that all SWAMS staff, regardless of location, receive

consistent, high-quality support that enables them to focus on delivering culturally safe and effective services to our communities.

The IT and Data teams have grown to meet increasing demands for digital transformation and data-driven decision-making. Our Finance and Contracts teams have strengthened their capacity to manage resources and partnerships efficiently, while the Assets team has improved oversight of infrastructure and equipment across sites.

The Quality team continues to embed best practices and compliance standards, and Human Resources has expanded to better support recruitment, retention, and staff wellbeing. The Work Health and Safety team has grown to meet the increasing demands of ensuring safe and compliant work environments across all SWAMS sites. Their work includes risk assessments, incident management, staff training, and promoting a proactive safety culture.

“

Looking ahead, Business Services remains committed to supporting SWAMS' strategic goals and ensuring that our systems and processes evolve to meet the needs of our growing organisation. We are proud of the progress made and look forward to continuing our journey of excellence in service and support

- Wade Garwood
Acting Director of Business Services

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269
Staff Employed



74
Staff completed Cultural Awareness Training



23%
Staff turnover rate
(down from 26% last year)



38%
Aboriginal and Torres Strait Islander representation in leadership



Staff across SWAMS are supported by systems that help services thrive.



An all-staff meeting where some outreach team members dialled in: staffing levels have increased and turnover has reduced over the past year.

Cultural Committee

The Cultural Committee continues to play a vital role in embedding cultural safety, integrity and respect across all areas of our organisation.

As an Aboriginal organisation, we are committed to ensuring that Aboriginal culture and ways of knowing, being and doing remain central to our work. The Committee provides leadership and guidance to ensure our services, programs and workplace culture reflect this commitment, supporting both Aboriginal and non-Aboriginal staff to work in culturally safe and responsive ways.

Throughout the year, the Committee has actively promoted cultural safety across SWAMS, offering strategic advice on policies, procedures and program development. It has supported the implementation of culturally appropriate practices and training, identified cultural risks and opportunities, and provided regular insight to the Senior Leadership Team. The Committee also serves as a clear point of contact for non-Aboriginal staff seeking cultural guidance, helping to build confidence and understanding across the organisation.

One of the Committee's key achievements this year was the delivery of the Cultural Capability Toolkit to 42 new staff members. This training has become a cornerstone of our induction process, helping new starters feel welcomed, valued and equipped to work effectively with Aboriginal clients and communities. Feedback from staff has been overwhelmingly positive, with one new team member sharing that they felt "very cared for and valued" during their induction, particularly appreciating the focus on cultural understanding and self-care.

The Committee also introduced a Casual Friday initiative, reviewed and adopted a new Terms of

Reference, and provided cultural advice on artworks for outreach clinics. A significant milestone was the introduction of Noongar language naming for rooms, services, and programs - an initiative that celebrates and embeds local language into our everyday environment.

Regular meetings between the Committee and the Senior Leadership Team were established to strengthen collaboration, and the frequency of formal meetings was increased, with informal fortnightly catchups added to improve responsiveness and engagement. In total, 17 formal committee meetings were held during the year, and 17 policies and documents were reviewed to ensure cultural safety was upheld.

The Committee's influence extends across many internal groups and initiatives, including Jawun internships, Clinical Governance, Community Services, Child Safeguarding, NAIDOC planning and new starter inductions. Members have also requested formal representation at internal Managers' meetings to further embed cultural perspectives in decision-making.

Looking ahead, the Committee aims to expand the rollout of the Cultural Capability Toolkit across all teams, continue strengthening cultural leadership within the organisation and champion Aboriginal and Torres Strait Islander self-determination in all aspects of our work.

By fostering a culturally safe and inclusive environment, the Cultural Committee remains central to our efforts to close the gap and support meaningful, lasting change.



Some members of the Cultural Committee (L-R) Rebecca Colbung, Salena Linforth-Milham, Fiona Carpanoni, Wade Garwood, Maitland Humphries.



Dozens of staff completed Aboriginal Mental Health First Aid again this year.

Learning and Development

The Learning and Development Team supported staff capability and career pathways through targeted training and student engagement initiatives.

A key highlight was the First Nations Health Worker Traineeships, delivered in partnership with the National Aboriginal Community Controlled Health Organisation (NACCHO). These traineeships support Aboriginal staff to become qualified Aboriginal Health Practitioners (AHPs), strengthening culturally safe care across our services.

Mima Michael graduated as an AHP this year, and Ella McLean and Ashlee Humphries are currently progressing through their training - a significant step in building a strong Aboriginal health workforce.

The traineeship, delivered through Marr Mooditj Training in Perth, typically takes about two years to complete and includes formal study, self-paced learning, and supervised clinical placements within an Aboriginal health service.

Alongside the AHP traineeships, SWAMS continued to invest in staff development through a range of shorter training sessions.

One day Cultural Awareness Training was delivered to 74 staff, supporting deeper understanding of Aboriginal culture and contributing to a culturally safe workplace.

First Aid and CPR training was provided to 245 staff, ensuring readiness to respond to health emergencies and support community wellbeing. Building on previous years, dozens of staff took part in the two-day Aboriginal Mental Health First Aid course to strengthen culturally responsive care and understanding.

For the first time, SWAMS offered Lateral Violence Training, promoting respectful workplace behaviours and cultural safety. Seventeen staff completed this training.

Placements and Secondments

Jett Little completed a 4-week placement with the Learning and Development Team. The Allied Health Team and Learning and Development hosted Lexie Chapman as part of her Certificate II in Community Services.

Glynn Pullan completed her placement with the Aged Care and Allied Health Team at Bindjareb, working toward a Certificate IV in Preparation for Health and Nursing. The Maternal Child Health Team hosted Tahliah Moore on a one-week placement.

SWAMS also continued its long-standing partnership with Jawun, hosting 11 secondees during the reporting period. Each secondee joined SWAMS for five weeks of their six-week secondment, contributing to tailored projects aligned with our organisational goals. Jawun matches secondees based on their skills and experience, allowing SWAMS to benefit from expertise in areas such as business, IT, finance, HR and project management.

Their contributions bring fresh perspectives, strengthen internal systems, and help build long-term capability. The partnership also fosters strong networks between SWAMS, corporate partners and other Indigenous organisations, supporting better outcomes for the Aboriginal community.



(L-R) Ria Westwood, Brett Coate, Marissa Taylor, Jason Vlasschaert, Tamara Smith, Nick Van Straaten, Bernice Russo, Thomas McDonald and Cassidy Goff.

Human Resources

SWAMS has continued to strengthen its workforce over the past year, with a focus on growth, leadership diversity and staff retention.

SWAMS now employs 269 staff, reflecting a net growth of 51 team members over the past year. This includes the successful recruitment of 112 new employees and the creation of nine leadership roles.

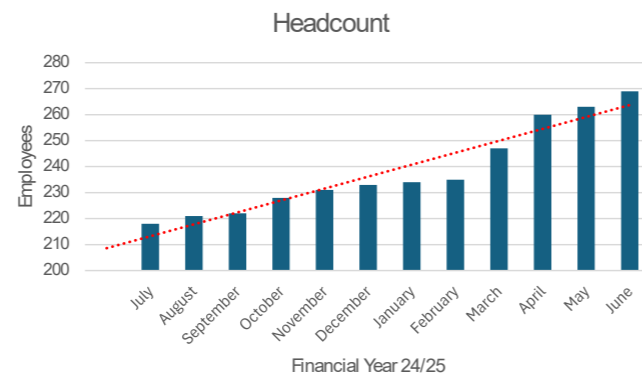
Aboriginal and Torres Strait Islander (ATSI) representation across the organisation stands at 48%. While this is a slight decrease from last year, ATSI representation in leadership has increased to 38%, highlighting progress in inclusive leadership development.

Staff turnover has also improved, decreasing from 26% to 23%, indicating stronger retention and greater workforce stability.

The Human Resources (HR) team continues to focus on strategic recruitment and retention to meet the resourcing needs of both current and emerging programs. We increased our participation in career expos across the region and created our own Meet the Mob Careers Day event, helping highlight opportunities and build workforce capability.

This extra level of engagement as well as our more traditional efforts have created exciting opportunities and contributed significantly to SWAMS growth and capability.

Workplace Health and Safety (WHS) is a vital part of supporting our growing workforce and ensuring a safe, responsive environment for staff and clients alike. This year, SWAMS appointed its first dedicated Injury Management and WHS Administrator, marking an important step in strengthening our internal safety systems. Having WHS staff embedded within our service helps us respond quickly to incidents, promote wellbeing, and maintain a proactive approach to injury prevention and recovery.



SWAMS Workforce	FY 2023 / 2024	FY 2023 / 2024 %	FY 2024 / 2025	FY 2024 / 2025 %
Total Staffing	218	100%	269	100%
Female	165	76%	201	75%
Male	53	24%	66	25%
Turnover	57	26%	61	23%
ATSI Staff	115	53%	130	48%
ATSI Leadership	12	36%	16	38%
Tenure (Years)				
0-2	129	60%	165	61%
2-3	30	14%	59	22%
3+	57	26%	45	17%
Age (Years)				
18-30	53	24%	63	23%
31-40	52	24%	69	26%
41-60	89	41%	108	40%
60+	24	11%	29	11%



Heath Ryder and Clinton Watson supporting HR team member Vanessa Black at the South West Career Expo.



Mima Michael (R) with community members at a SWAMS Careers Day in 2024.



Maitland Humphries speaks to service providers at a Meet the Mob Careers Day held at the Carey Park Football and Netball Club.

Quality and Compliance

In an increasingly complex healthcare environment, the SWAMS Quality and Compliance team plays a vital role in maintaining service integrity, safety and continuous improvement across the organisation.

Often viewed as separate from frontline care, this work is central to delivering care that is safe, effective, and culturally secure.

Over the past year, the organisation has increased its investment into prioritising quality and compliance with the establishment and expansion of the Quality and Compliance team which has grown to include key roles such as a Coordinator, Quality Officer, and Contracts Compliance Officer, along with several Compliance Officers, boosting the organisation's capacity to oversee quality and governance.

SWAMS operates under a broad framework of standards and legislation, including:

- Aged Care Quality Standards
- AGPAL National General Practice Accreditation (RACGP standards)
- Better Care Better Services - Safety and Quality Standards for Children and Young People in Protection and Care
- ISO 9001:2015 Quality Management Systems
- National Standards for Disability and Mental Health Services
- NDIS (National Disability Insurance Scheme) Practice Standards

To meet these obligations and drive ongoing improvement, SWAMS is implementing LogiQC, a centralised, transparent system for managing audits, accreditation, documentation, incidents, feedback, risks, and contracts. LogiQC improves visibility, accountability, and supports a culture of learning and development organisation-wide.

Core documents have already migrated into LogiQC, making it the single source of truth for controlled documentation. The next stage includes integrating contracts and compliance requirements, strengthening the platform's role as a central governance and assurance hub. This enhances oversight, consistency, and real-time risk identification.

Simultaneously, the quality team is reviewing and updating policies and procedures to ensure alignment with best practice and ease of use. Clear distinctions between policies and procedures are being defined to promote usability and compliance.

The incident and feedback system is also being redeveloped. With LogiQC, SWAMS will have a more intuitive, responsive platform that facilitates

timely reporting, effective follow-up, and increased engagement from staff and clients. These upgrades embed continuous quality improvement into daily operations.

Audit tools and schedules are being refined to detect gaps early, monitor performance, and ensure efficient corrective actions. LogiQC enables audit coordination and tracking, supporting accreditation readiness and regulatory compliance.

Training is being delivered to staff in phases aligned with the rollout of LogiQC, ensuring teams are supported and confident using the system. Training focuses on standards, reporting processes, and how the system strengthens transparency, compliance, and quality.

Implementing the LogiQC system and investing in staffing the Quality and Compliance team has strengthened SWAMS' governance, improved monitoring and sped up issue resolution over the past year.

Aligned with national expectations, SWAMS is working towards accreditation under the National Principles for Child Safe Organisations, White Ribbon, and Social and Emotional Wellbeing frameworks. The work of the quality team, supported by LogiQC, is key to maintaining high standards of care and ensuring SWAMS continues delivering safe, high-quality, and culturally appropriate services that contribute to Closing the Gap and improving outcomes for Aboriginal and Torres Strait Islander communities, now and into the future.



Primary Health Coordinator Salena Linforth-Milham & Clinic Practice Manager Jacqueline Moir with the 2025-28 AGPAL Certificate of Accreditation for our Bunbury Clinic.



(L-R) Loyd King, Angela McFeeters, Andrea Hartley, Sean Van Der Wielen, Cassandra Budge and Samantha Dixon.

Communicating with Purpose

This year, the Communications Team has continued to support SWAMS growth by promoting new services and sharing health messages that resonate with our community.

We played a key role in launching the culturally safe optometry service in Bunbury, helping raise awareness through media coverage, digital content and community-focused materials.

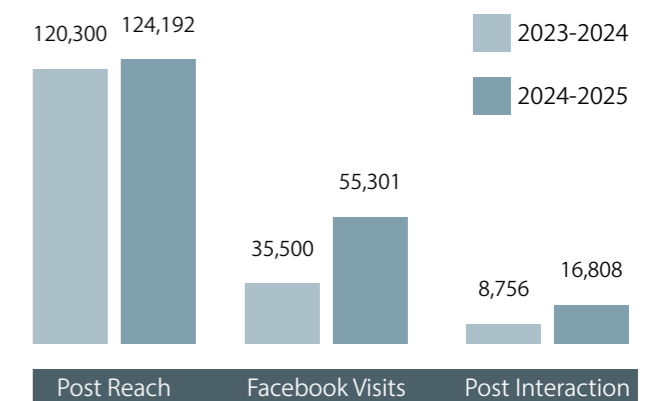
We also supported the relocation and service expansion of Kwaba Bidi, helping to promote its new home on Spencer Street and the broader reach of its early intervention and family support programs. Our team developed signage to support visibility and identity and worked closely with partners to ensure the launch was publicised in alignment with the values of the service.

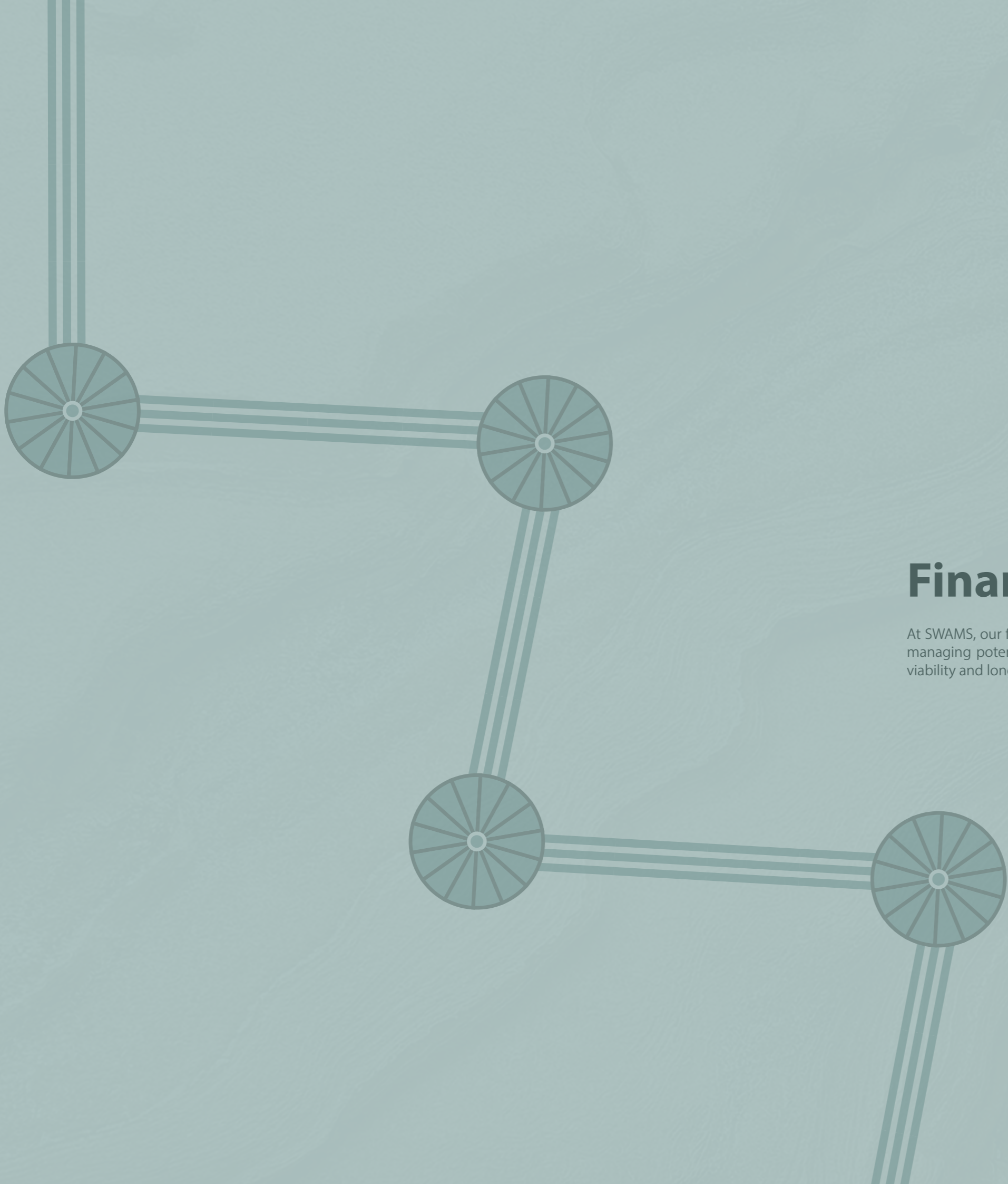
Throughout the year, we've delivered targeted public health campaigns encouraging immunisations, health screenings and regular check-ups. These messages were crafted to be culturally relevant and accessible, using visuals and language that reflect our mob's values.

To manage increasing demand, we've refined internal systems and streamlined workflows across departments. Our work spans social media, promotional goods, brochures, advertisements, website management, newsletter and annual report production, internal communications, public relations, tailored strategies for promoting each program and event and more.

Professional development remained a priority, with team members completing training in marketing trends and digital tools. Several team members also undertook the Noongar Language and Culture course via CurtinX, deepening our cultural knowledge and enhancing how we communicate.

As demand grows and services expand, our team remains focused on strengthening how we communicate - ensuring our messages are clear, culturally grounded and responsive to the needs of our community. We're proud to contribute to the visibility and voice of SWAMS, and we look forward to continuing this work in the year ahead.





Finance

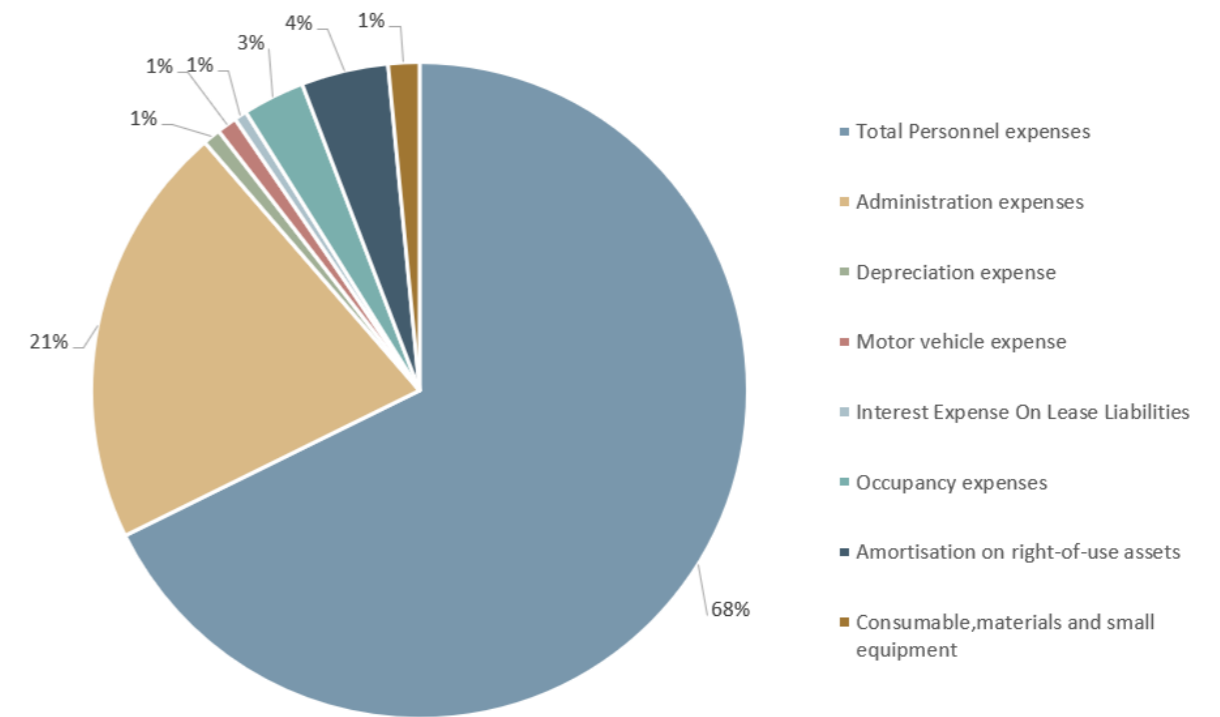
At SWAMS, our financial strategies focus on capitalising on new opportunities while carefully managing potential risks. This approach safeguards our financial stability, ensuring ongoing viability and long-term sustainability for our community.

Profit, Loss and Comprehensive Income

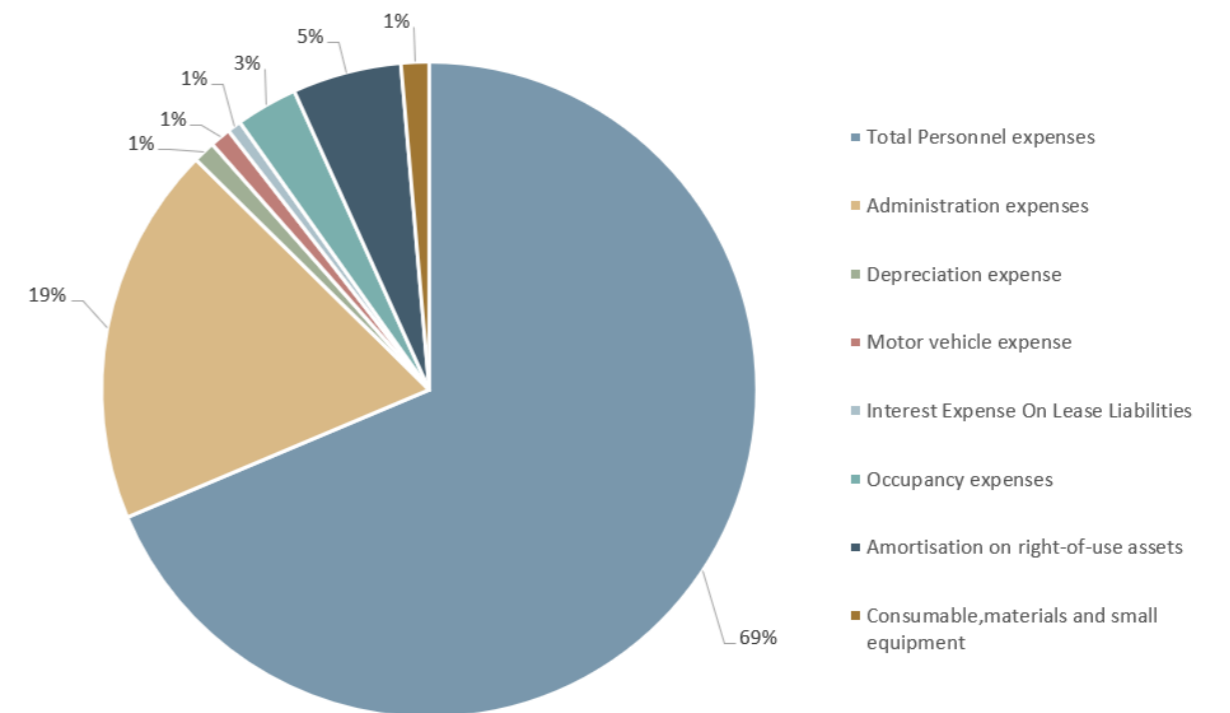
Statement of profit or loss and other comprehensive income for the year ended 30 June 2025

	2025 \$	2024 \$
Income		
Grant revenue	29,525,905	22,192,607
Other revenue	6,085,497	3,181,474
Expenditure		
Personnel Expenses	(21,230,920)	(16,245,379)
Wages and salaries	16,924,643	12,936,615
Superannuation expense	2,045,364	1,519,006
Other personnel expenses	230,853	185,562
Leave entitlements expense	2,030,060	1,604,196
Total Personnel Expenses	21,230,920	16,245,379
Administration expenses	(6,552,687)	(4,434,487)
Consumables, materials & small items of equipment	(481,818)	(327,437)
Write off of work in process	(8,288)	-
Interest expense on lease liabilities	(191,038)	(155,233)
Interest expense on other liabilities	(3,527)	(7,136)
Depreciation expense	(273,329)	(258,610)
Amortisation expense on right-of-use assets	(1,344,746)	(1,272,564)
Motor vehicle expense	(309,786)	(242,917)
Rental expenses	(957,843)	(721,764)
Fair value adjustment to financial assets through profit or loss	50,875	44,780
Profit for the Year	4,308,295	1,753,334
Total Comprehensive Income for the Year	4,308,295	1,753,334

Expenses 2025



Expenses 2024



Financial Position

Statement of financial position for the year ended June 2025

Assets	2025 \$	2024 \$
Current Assets		
Cash and cash equivalents	18,388,871	19,187,334
Financial assets	1,534,642	1,978,906
Trade and other receivables	1,804,498	1,184,868
Other current assets	626,720	567,308
Total Current Assets	22,354,731	22,918,416
Non-Current Assets		
Property, plant and equipment	3,110,530	1,265,085
Work in process	3,353,188	1,468,134
Right-of-use assets	2,624,057	1,767,682
Total Non-Current Assets	9,087,775	4,500,901
Total Assets	31,442,506	27,419,317
Liabilities		
Current Liabilities		
Trade and other payables	17,034,789	18,583,776
Employee benefits	1,963,759	1,603,050
Lease liabilities	1,337,216	1,153,678
Other financial liabilities	24,791	54,870
Total Current Liabilities	20,360,555	21,395,374
Non-Current Liabilities		
Employee benefits	309,379	205,286
Lease liabilities	1,360,802	690,391
Other financial liabilities	-	24,791
Total Non-Current Liabilities	1,670,181	920,468
Total Liabilities	22,030,736	22,315,842
Net Assets	9,411,770	5,103,475
Equity		
Retained Earnings	9,411,770	5,103,475
Total Equity	9,411,770	5,103,475

Statement of Changes in Equity	2025 \$	2024 \$
Opening balance	5,103,475	3,350,141
Profit for the year	4,308,295	1,753,334
Closing balance	9,411,770	5,103,475

Statement of cash flow for the year ended June 2025

Cash Flows From Operating Activities		
Receipts from operating activities	3,469,069	2,495,739
Receipts from funding bodies	28,695,921	30,391,168
Payments to suppliers and employees	(30,459,877)	(20,179,348)
Interest received	726,789	303,395
Investment distributions received	53,898	76,638
Interest paid	(194,565)	(162,369)
Net Cash Flows From Operating Activities	2,291,235	12,925,223
Cash Flows From Financing Activities		
Purchase of property, plant and equipment	(2,182,795)	(1,223,774)
Proceed from redemption of investment	495,139	-
Net Cash Used in Investing Activities	(1,687,656)	(1,223,774)
Cash Flows From Financing Activities		
Payment of lease liabilities	(1,347,272)	(1,221,817)
Repayment of finance	(54,870)	(51,261)
Net Cash Used in Financing Activities	(1,402,142)	(1,273,078)
Net Increase/(Decrease) in Cash and Cash Equivalents	(798,563)	(10,428,371)
Cash and Cash Equivalents at Beginning of Year	19,187,334	8,758,963
Cash and Cash Equivalents at End of Financial Year	18,388,771	19,187,334



INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF
SOUTH-WEST ABORIGINAL MEDICAL SERVICE LTD ("SWAMS")

Opinion

We have audited the financial report of SWAMS (the company) which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies, other explanatory information and the directors' declaration.

In our opinion, the accompanying financial report is in accordance with the *Corporations Act 2001* and *Australian Charities and Not-for-profits Commissions Act 2012*, including:

- i) giving a true and fair view, in all material respects, of the financial position of SWAMS as at 30 June 2025, and of its financial performance and its cash flows for the year then ended; and
- ii) complying with Australian Accounting Standards, the *Corporations Regulations 2001* and the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of SWAMS in accordance with the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter

We draw attention to Note 2e to the financial statements which outlines the company's economic dependency, whereby to continue as a going concern the company is dependent upon continued receipt of Commonwealth and State grant funding. Our opinion is not modified in respect of this matter.

Other Information

Those charged with governance are responsible for the other information. The other information comprises the information included in SWAMS's annual report for the year ended 30 June 2025, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

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PO Box 1306, Bunbury, WA 6231

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Director's for the Financial Report

The directors of the company are responsible for the preparation and fair presentation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 3 is appropriate to meet the requirements of the *Corporations Act 2001*, *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made.
- Conclude on the appropriateness of the use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

AMD Chartered Accountants



MARIA CAVALLO FCA
Director

Level 1, 53 Victoria Street, Bunbury, Western Australia

Dated this 7 day of January 2026



**AUDITOR'S INDEPENDENCE DECLARATION
UNDER SECTION 307C OF THE CORPORATIONS ACT 2001
TO THE DIRECTORS OF SOUTH WEST ABORIGINAL MEDICAL SERVICE LTD**

I declare that, to the best of my knowledge and beliefs, during the year ended 30 June 2025 there have been no contraventions of:

- (i) the auditor independence requirements as set out in the in the *Corporations Act 2001* in relation to the audit; and
- (ii) any applicable code of professional conduct in relation to the audit.

AMD Chartered Accountants



MARIA CAVALLO FCA
Director

Bunbury, Western Australia

Dated this 18th day of December 2025

AMD Audit & Assurance Pty Ltd
ACN 145 719 259 t/a AMD
Liability limited by a scheme approved
under Professional Standards Legislation

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Bunbury WA 6230
PO Box 1306, Bunbury, WA 6231

Sites and Addresses

Nglang Boodja

Bunbury Administration

Address: Unit 3/30 Wellington Street,
Bunbury, WA, 6230

Phone: (08) 9797 8111

Toll free: 1800 779 000 (free call)

Fax: (08) 9791 4621

Email: info@swams.com.au

Bunbury Clinic

Address: Unit 5/51-55 Forrest Avenue,
Bunbury, WA, 6230

Phone: (08) 9726 6000

Toll free: 1800 779 000 (free call)

Fax: (08) 9791 7655

Email: records@swams.com.au

Maternal and Child Health

Kwilenap

Address: 1 Pratt Road,
Eaton, WA, 6220

Phone: (08) 9726 6060

Bunbury

Address: 149 Spencer Street,
Bunbury, WA, 6230

Phone: (08) 9726 6060

Bindjareb Aged Care Services

Mandurah

Address: 2/12 Sutton Street,
Mandurah, WA, 6210

Phone: (08) 9514 5995

Djin Djin Mart

Address: 23 Sampson Road,
Bunbury, WA, 6230

Phone: (08) 9760 1901

Kwaba Bidi

Child, Family and Kinship Services

Address: 8 Spencer Street,
Bunbury, WA, 6230

Phone: (08) 9783 5008

Busselton

Address: 88 Duchess Street
Busselton, WA, 6280

Phone: (08) 9726 6080

Brunswick

Address: St John Ambulance,
1 Ridley Street, Brunswick, WA, 6225

Phone: (08) 9726 6000

Collie

Address: 72 Steere Street,
Collie, WA, 6225

Phone: (08) 9786 3003

Harvey

Address: Unit 5/5 Hayward Street,
Harvey, WA, 6220

Phone: (08) 9726 6000

Katanning

Address: 18-20 Austral Terrace,
Katanning, WA, 6317

Phone: (08) 9837 2600

Manjimup

Address: 19 Brockman Street,
Manjimup, WA, 6258

Phone: (08) 9785 8000

Narrogin

Address: Shop 1/83 Federal Street,
Narrogin, WA, 6312

Phone: (08) 9891 4600

SWAMS Service Locations and Footprint





South West
AMS
Aboriginal Medical Service

